



# ULSTER COUNTY COMPTROLLER'S CONSTITUENT SERVICE REPORTING QUALITY EVALUATION 2022 CONTRACTS

---

Office of the  
Ulster County Comptroller  
March S. Gallagher



## Contract Index

### Access Supports for Living

- 2022-034** Crisis Intervention Services Pg. 9
- 2022-211** Expanded Mobile Mental Health Pg. 9
- 2022-501** Kingston Behavioral Health Response Team Pg. 9

### Arts Mid- Hudson

- 2022-397** Ulster County Cultural Services and Promotion Fund Facilitation Pg. 10

### Astor Services for Children and Families

- 2022-037** Health Home Care Management, Family Peer Support,  
Warm Line and Crisis Intervention Pg. 11

### Boys & Girls Club of Ulster County

- 2022-351** Gang Prevention Outreach Program Pg. 51
- 2022-358** Project Learn/ Career Launch Kingston Pg. 51
- 2022-359** Project Learn/ Career Launch Saugerties Pg. 51

### Catholic Charities of Orange Sullivan, and Ulster

- 2019-598** Warming Center Pg. 12

### ConnectAmerica.com

- 2022-097** Personal Emergency Response System (PERS) Pg. 13

### Cornell Cooperative Extension Association of Ulster County

- 2022-106** Non-Credit Education Services Pg. 14
- 2022-052** Healthy Ulster Council Pg. 15

### Cornerstone Family Healthcare

- 2021-208** Harm Reduction Program Pg. 16

### Family of Woodstock

- 2022-038** Non-Medicaid Care Coordination, Respite Services,  
Primary Prevention Services, Family Peer Support, and Outreach Pg. 17
- 2022-595** Supervised Visitation Non-Custodial Parent Pg. 18
- 2021-543** Purchase & Admin Temporary Emergency Housing Voucher Pg. 19

### **Family of Woodstock Cont.**

<b>2022-014</b> Domestic Violence Shelter Washbourne (WMS)	Pg. 20
<b>2022-015</b> Emergency Services Hotline & Walk-in Aid	Pg. 21
<b>2022-016</b> Family House Shelter for Youth (WMS)	Pg. 22
<b>2022-017</b> Family Violence Option	Pg. 23
<b>2022-018</b> Homeless Shelters Darmstadt& Family Inn(WMS)	Pg. 24
<b>2022-019</b> Independent Living Program	Pg. 25
<b>2022-432</b> TANF Domestic Violence Non-Residential	Pg. 26
<b>2022-020</b> Title XX Domestic Violence Assistance	Pg. 27
<b>2022-431</b> Code Blue Homeless Services	Pg. 28
<b>2022-360</b> Family House Program	Pg. 51
<b>2022-361</b> Traditional Living Program	Pg. 51
<b>2021-575</b> Gun Violence Initiative	Pg. 51
<b>2022-363</b> Children Program at Washbourne House	Pg. 51

### **Family Services**

<b>2022-023</b> Family Education Services	Pg. 29
<b>2022-035</b> Ulster Prevention Council and Primary Prevention Program	Pg. 30

### **Gateway Hudson Valley**

<b>2022-039</b> Supported Housing Community Services	Pg. 31
<b>2020-353</b> Senior Nutrition Program (Meals)	Pg. 32
<b>2021-078</b> Case Management for Home Delivered Meals	Pg. 33

### **HealthAlliance Hospital – Mary’s Avenue Campus**

<b>2022-043</b> Methadone Maintenance Treatment Program	Pg. 34
---	--------

### **Jewish Family Services of Ulster County**

<b>2021-077</b> Volunteer & Program Coordination for Respite Caregivers	Pg. 35
<b>2021-381</b> Medicare Counseling & NY Connects	Pg. 36
<b>2021-265</b> Enhanced Case Management	Pg. 37
<b>2021-353</b> Volunteer & Program	Pg. 38

**LaSalle School Inc.**

2022-476 Behavioral Health Programming Pg. 39

**Mental Health Association in Ulster County Inc**

2022-041 Advocacy, Health Home, and Support Services Pg. 40

**NAMI Mid-Hudson Inc**

2022-049 Mental Health Education to Schools Pg. 41

**PEOPLe Inc**

2022-040 Advocacy Services, Support Services, and Supported Housing Pg. 42

**Rehabilitation Support Services Inc**

2022-036 Community Residential Services, Supported Housing Community Services  
& Non-Medicaid Care Coordination Pg. 43

**RUPCO**

2022-153 Administering Community Development Block Grant  
2021 Housing Rehab Program Pg. 44

**Samadhi Center Inc**

2021-170 Expansion of Services Pg. 45

**Ulster County Community Action Committee**

2022-473 Help Residents Become Self-Sufficient Pg. 46

2022-444 Homeless in Motels Outreach & Support Pg. 47

**YMCA of Kingston & Ulster County**

2022-409 Summer Campership Program Pg. 51

2022-413 Schools Out Program Pg. 51

2022-417 Starfish Summer Learning-Loss Prevention Program Pg. 51

**Youth Advocate Programs Inc**

2020-522 Youth Advocacy Raise the Age Pg. 48

2020-523 Youth Advocacy Supervision and Treatment Juveniles Pg. 48

2022-032 Youth Advocacy Services (WMS) Pg. 49

**YWCA of Ulster County Inc**

2022-033 Families Now (WMS) Pg. 50



## Introduction and Observations

This initial work of the Quality Analyst began with determining the scope of contracts and identifying the agencies with close constituent engagement services (high touch) contracts. Since then, the Quality Analyst has been engaging in the contract approval process, evaluating existing contracts for reporting requirements, and gathering reporting from various departments. The Quality Analyst identified that current reporting takes all sorts of forms. Not all contracts require reporting. Some reporting is quarterly, some monthly and some annually. One contract called for a listing of calls received be sent to a County department daily. Other contracts anticipated County staff would collect data. Some contracts only required reporting with a final invoice for the contract. Even for agencies performing similar services, the questions asked in the reporting differ.

Starting in the early fall of 2023, the Quality Analyst compiled a preliminary list of 79 contracts with vendors that served the County during the 2022 year. Contracts with vendors that performed services through 2022 were selected to ensure the complete year of reporting would have been submitted. Contracts were chosen by dollar amount, recent invoicing (due to some agreements being extended, or due to delay in approval of contract, which delays the ability of the agency to invoice), vendor, service population, and year. We also considered the departments and selected the grouping of contracts where vendors have been contracted by multiple departments. This was done to see how vendors interact with different departments, and how the different departments interact with the vendor.

After the list was compiled, 11 different departments were reached out to for reporting. Some departments were able to produce the reports in a timely manner and provided narrative explanation for the relationship with the agencies. Notably, the Mental Health Department meets with many of its agencies monthly to ensure open communication for issues and improvements. However, other departments did take multiple months to fulfill the reporting request from the Quality Analyst. In some cases, reporting that was months delinquent to the department had to be requested from the vendor by the department at the time in which the Quality Analyst requested. The Comptroller's office had difficulty in obtaining reporting from some departments. The Youth Department did not provide any reports.

Through the collection and review of the reports we noticed the following:

- Contracts rely on the vendor to create the format for reporting. This puts the burden on the vendor which leads to delays in submission of the reporting, and inconsistent reporting from different vendors providing a similar service.
- The data provided to the County is not consistent. Some months will be broken down into duplicated and unique individuals served, while others will be a total number within the same contract.
- Even over the course of a full year, some reporting indicates that zero people were served. It is possible the way the question is being asked is not applicable to the service provided, or it might be a reporting error.
- There is no standardization in outcome and output reporting per service type, making it challenging to compare across agencies even for simple metrics such as cost of service per participant.
- The definition of served is not standardized between departments and in the reporting. It does not necessarily indicate the completion of services.

Included in this report are 55 of those 79 contracts. These contracts were selected after review of collected reporting to highlight the differences in reporting from department and vendor. Out of the 55 Contracts reviewed

18 required monthly reporting. Out of the 18 with monthly reporting, 10 also required a final report. There were 17 contracts that required quarterly reporting, with 11 of those also requiring a final report. Thirteen contracts required bi-annual reporting, which could take the form of a paper report or a meeting with the department. All contracts with bi-annual reporting require additional reporting in the form of either monthly, quarterly, or a final report. In total, 34 contracts required a final report, and 4 required reports be submitted with invoices. Out of the 55 contracts reviewed, only 15 are contractually obligated to meet with the departments. It is known that some departments keep regular meetings with agencies outside of the contract. Additionally, in cases where one contract stipulates a meeting with the department, if the agency holds another contract with that department an overall agency update is performed. Out of the 55 contracts, 11 did not provide reporting.

## Contracts Reviewed

<u>Contract Number</u>	<u>Amount</u>	<u>Department</u>	<u>Vendor</u>	<u>Description</u>	<u>Monthly?</u>	<u>Quarterly?</u>	<u>Bi-Annals?</u>	<u>Final Report?</u>	<u>With invoices?</u>	<u>Meets with department?</u>
2019-598	\$ 3,181,000.00	DSS Admin	Catholic Charities of Orange, Sullivan and Ulster	Warming Center	YES			YES		
2022-431	\$ 420,000.00	DSS Admin	Family of Woodstock	Code Blue Homeless Services				YES		
2022-014	\$ 333,448.02	DSS Admin	Family of Woodstock	Domestic Violence Shelter Washbourne (WMS)						
2022-015	\$ 270,328.00	DSS Admin	Family of Woodstock	Emergency Services Hotline & Walk-in Aid	YES					
2022-017	\$ 32,400.00	DSS Admin	Family of Woodstock	Family Violence Option	YES					
2022-018	\$ 2,008,508.03	DSS Admin	Family of Woodstock	Homeless Shelters Darmstadt & Family Inn(WMS)	YES			YES		
2022-432	\$ 25,000.00	DSS Admin	Family of Woodstock	TANF Domestic Violence Non-Residential	YES					
2022-020	\$ 73,511.00	DSS Admin	Family of Woodstock	Title XX Domestic Violence Assistance	YES			YES		
2022-444	\$ 42,500.00	DSS Admin	UC Community Action	Homeless in Motels Outreach & Support				YES		
2022-016	\$ 162,600.01	DSS Services	Family of Woodstock	Family House Shelter for Youth (WMS)				YES		
2022-019	\$ 75,000.00	DSS Services	Family of Woodstock	Independent Living Program		YES	YES	YES		YES
2022-023	\$ 544,000.00	DSS Services	Family Services Inc	Family Education Services	YES			YES		
2020-522	\$ 67,500.00	DSS Services	Youth Advocate Programs Inc	YAP Youth Advocacy Raise the Age	YES			YES		
2022-032	\$ 525,780.00	DSS Services	Youth Advocate Programs Inc	YAP Youth Advocacy Services (WMS)	YES			YES		
2020-523	\$ 67,500.00	DSS Services	Youth Advocate Programs Inc	YAP Youth Advocacy STSJIP	YES			YES		
2022-033	\$ 450,839.00	DSS Services	YWCA of Ulster County Inc	Families Now (WMS)			YES	YES		
2022-052	\$ 20,000.00	Health Admin	Cornell Cooperative Extension Assoc of Ulster County	Healthy Ulster Council				YES		
2021-208	\$ 100,000.00	Health Admin	Cornerstone Family Healthcare	Harm Reduction Program	YES			YES		
2021-543	\$ 44,999.50	Health Admin	Family of Woodstock	Purchase & Admin Temp Emerg Housing Voucher	YES			YES		
2021-170	\$ 112,500.39	Health Admin	Samadhi Center Inc	Expansion of Services	YES			YES		
2022-397	\$ 80,000.00	Legislature	Arts Mid-Hudson Inc	UC Cultural Svcs & Promotion Fund Facilitation				YES		
2022-106	\$ 350,000.00	Legislature	Cornell Cooperative Extension Assoc of Ulster County	Non-Credit Education Services				YES		

## Contracts Reviewed

<u>Contract Number</u>	<u>Amount</u>	<u>Department</u>	<u>Vendor</u>	<u>Description</u>	<u>Monthly?</u>	<u>Quarterly?</u>	<u>Bi-Annuals?</u>	<u>Final Report?</u>	<u>With invoices?</u>	<u>Meets with department?</u>
2022-595	\$ 25,000.00	Legislature	Family of Woodstock	Supervised Visitation Non-Custodial Parent		YES		YES	YES	
2022-473	\$ 28,750.00	Legislature	Ulster County Community Action Committee	Help Residents Become Self-Sufficient				YES		
2022-211	\$ 485,381.00	Mental Health	Access Supports for Living Inc	Expanded Mobile MH	YES		YES			YES
2022-501	\$ 99,311.00	Mental Health	Access Supports for Living Inc	Kingston BH Response Team			YES			YES
2022-034	\$ 758,400.00	Mental Health	Access Supports for Living Inc	Crisis Intervention Services			YES			YES
2022-037	\$ 352,901.00	Mental Health	Astor Services for Children & Families	Health Home Care Management, Family Peer Support, Warm Line and Crisis Intervention	YES					
2022-038	\$ 1,213,202.00	Mental Health	Family of Woodstock	Non-Medicaid Care Coordination, Respite Services, Primary Prevention Services, Family Peer Support, and Outreach				YES		
2022-035	\$ 360,618.00	Mental Health	Family Services Inc	Ulster Prevention Council and Primary Prevention Program			YES	YES		YES
2022-039	\$ 2,177,117.00	Mental Health	Gateway Hudson Valley	Supported Housing Community Services		YES	YES			YES
2022-043	\$ 100,000.00	Mental Health	HealthAlliance Hospital - Mary's Avenue Campus	Methadone Maintenance Treatment Program		YES	YES			YES
2022-476	\$ 979,241.00	Mental Health	LaSalle School Inc	Behavioral Health Programming		YES	YES			YES
2022-041	\$ 2,228,163.00	Mental Health	Mental Health Association in Ulster County Inc	Advocacy, Health Home, and Support Services		YES	YES			YES
2022-049	\$ 25,000.00	Mental Health	NAMI Mid-Hudson Inc	Mental Health Education to Schools				YES		
2022-040	\$ 354,927.00	Mental Health	PEOPLE Inc	Advocacy Services, Support Services, and Supported Housing		YES	YES			YES
2022-036	\$ 803,433.00	Mental Health	Rehabilitation Support Services Inc	Community Residential Services, Supported Housing Community Services & Non-Medicaid Care Coordination		YES	YES			YES
2022-097	\$ 130,000.12	Office for the Aging	Connect America.com	Personal Emergency Response System (PERS)	YES					
2021-078	\$ 181,070.08	Office for the Aging	Gateway Hudson Valley	Case Management for Home Delivered Meals					YES	YES



## Contracts Reviewed

<u>Contract Number</u>	<u>Amount</u>	<u>Department</u>	<u>Vendor</u>	<u>Description</u>	<u>Monthly?</u>	<u>Quarterly?</u>	<u>Bi-Annals?</u>	<u>Final Report?</u>	<u>With invoices?</u>	<u>Meets with department?</u>
2020-353	\$ 4,240,240.01	Office for the Aging	Gateway Hudson Valley	Senior Nutrition Program (Meals)	YES					YES
2021-265	\$ 75,000.05	Office for the Aging	Jewish Family Services of Ulster County	Enhanced Case Management					YES	
2022-381	\$ 48,000.09	Office for the Aging	Jewish Family Services of Ulster County	Medicare Counseling & NY Connects	YES					
2021-077	\$ 18,000.14	Office for the Aging	Jewish Family Services of Ulster County	Volunteer & Program Coordination for Respite Caregivers	YES		YES			YES
2021-353	\$ 48,100.17	Office for the Aging	Jewish Family Services of Ulster County	Volunteer Program					YES	
2022-153	\$ 800,000.00	Planning	RUPCO Inc	Administering CDBG 2021 Housing Rehab Program				YES		YES
2022-351	\$ 13,000.00	Youth/Human Rights	Boys & Girls Club of Ulster County	Gang Prevention Outreach Program		YES		YES		
2022-358	\$ 13,000.00	Youth/Human Rights	Boys & Girls Club of Ulster County	Project Learn / Career Launch (Kingston)		YES		YES		
2022-359	\$ 7,000.00	Youth/Human Rights	Boys & Girls Club of Ulster County	Project Learn / Career Launch (Saugerties)		YES		YES		
2022-363	\$ 24,000.00	Youth/Human Rights	Family of Woodstock	Children Program at Washbourne House		YES		YES		
2022-360	\$ 192,538.34	Youth/Human Rights	Family of Woodstock	Family House Program		YES		YES		
2021-575	\$ 30,000.00	Youth/Human Rights	Family of Woodstock	Gun Violence Initiative				YES		
2022-361	\$ 95,023.34	Youth/Human Rights	Family of Woodstock	Transitional Living Program		YES		YES		
2022-413	\$ 10,000.00	Youth/Human Rights	YMCA of Kingston & Ulster County	Schools Out Program		YES		YES		
2022-409	\$ 12,000.00	Youth/Human Rights	YMCA of Kingston & Ulster County	Summer Campership Program (Scholarships)		YES		YES		
2022-417	\$ 4,000.00	Youth/Human Rights	YMCA of Kingston & Ulster County	YMCA - Starfish Summer Learning-Loss Prevention Program		YES		YES		

**Access Supports for Living Inc. - Crisis Intervention Services, Expanded Mobile Mental Health, and Kingston Behavioral Health Team**

<b>Access Supports for Living Inc.</b>		
<b>Department Responsible:</b>	<b>Mental Health</b>	
<b>Participants Served:</b>	<b>2,007</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-034 Crisis Intervention Services	\$ 758,400	\$ 758,400
2022-211 Expanded Mobile Mental Health	\$ 485,381	\$ 431,418
2022-501 Kingston Behavioral Health Team	\$ 99,311	\$ 92,209
<b>Total</b>	<b>\$ 1,343,092</b>	<b>\$ 1,282,027</b>

The contract period is from 1/1/2022 – 12/31/2022. This agency provides crisis intervention services utilizing a mobile treatment team to individuals with behavioral health concerns to reduce unnecessary Emergency Department visits, psychiatric hospitalizations, and readmissions. The program operates 365 days a year. Under the contract, the agency provides telephone, teleconference, and face to face support.

The initial contract, 2022-034, specified reporting questions which 2022-211 and 2022-501 also required. Almost all questions that are required in the contracts are represented in the reporting below, however geographic area of intervention by town/city was not provided. Additionally, unique individuals are not separated from number of people served. It is likely that individuals are duplicated in the 2,007 number.

The agency meets with the Department of Mental Health bi-annually to discuss program performance. During these benchmark meetings, the challenges and successes of the program are discussed.

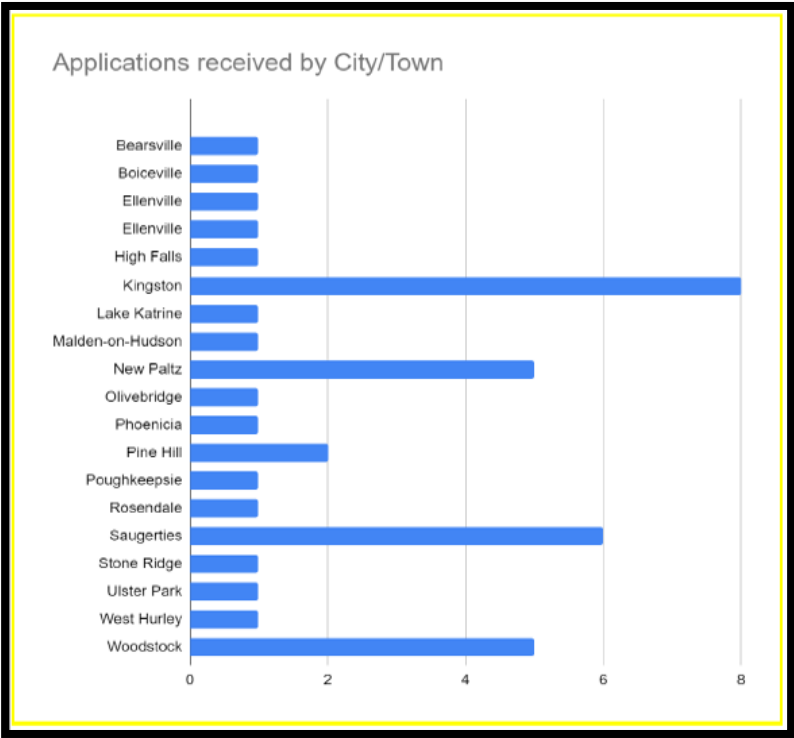
The Department has robust reporting requirements as many of the contracts held by the Department are passthrough for State funding, and the State requires certain data to be collected.

<b>Mobile Mental Health Services</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Target</b>
<b>Number of individuals served age 0-18:</b>	107	104	80	94	
<b>Number of individual served age 18 and above:</b>	381	385	454	402	
<b>Number of telephone contacts:</b>	684	854	1020	843	
<b>Number of face to face contacts:</b>	175	208	232	155	
<b>Number of individuals sent to the Emergency Department:</b>	24	34	42	22	< 5%
<b>Number of individuals admitted into psychiatric inpatient unit:</b>	20	24	37	12	< 5%
<b>Number of individuals with multiple ED visits within 90 days without admission:</b>	0	0	0	0	< 5%
<b>Average time to outreach for face to face visits:</b>	37	45	43	44	< 60
<b>Number of individuals with substance use related issues:</b>	22	11	10	4	
<b>Number of individuals receiving extended engagement up to 90 days post inpatient psychiatric discharge:</b>	40	39	24	34	

**Arts Mid-Hudson Inc - Ulster County Services and Promotion Fund Facilitation**

Arts Mid-Hudson Inc.		
<b>Department Responsible:</b>	<b>Legislature</b>	
<b>Participants Served:</b>	<b>19</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-397 UCCSPF	\$ 80,000	\$ 80,000

The contract period is from 1/1/2022 – 12/31/2022. Arts Mid-Hudson Inc provides the facilitation of the Ulster County Cultural Services and Promotion Fund (“UCCSPF”). Under the contract, a final report is due at the end of the agreement from the agency, as well as final reports due from sub-recipients of the UCCSPF program. The agency submitted a 6-page narrative report that included information on the subrecipients.



*Report provided by Legislature.*

**Astor Services for Children & Families - Health Home Care Management, Family Peer Support, Warm Line and Crisis Intervention**

<b>Astor Services for Children &amp; Families</b>		
<b>Department Responsible:</b>	<b>Mental Health</b>	
<b>Total Participants Served:</b>	<b>526</b>	
<i>Family Peer Support Services</i>	35	
<i>Health Home Non-Medicaid Care Management</i>	28	
<i>Health Home Care Management Service</i>	52	
<i>Home Based Crisis Intervention (HBCI)</i>	40	
<i>Warm Line</i>	371	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-037 Home Care & Peer Support	\$ 352,901	\$ 339,109

The contract period is from 1/1/2022 – 12/31/2022. Under this contract, Astor Services operates the Health Home Non-Medicaid Care management program which covers care management to higher acuity non-Medicaid recipients who cannot be enrolled in a health home. The agency also provides Family Peer Support services, which are an array of formal and informal services and support provided to families raising a child who is experiencing social, emotional, developmental, substance use and/or behavioral challenges. The agency also operates a warm line, which provides clinical support as well as skill building to parents. It helps parents gain competency and confidence to manage their child/children with mental health difficulties. Warm line services shall be provided to parents to help them review and integrate parenting techniques. Parents may call as needed to access support from a trained clinician. The support provided will be from a strength-based and family-driven perspective allowing families to have a primary decision-making role in the care of their children.

Under the contract, the agency also operates Home Based Crisis Intervention, a six-week intensive community based clinical program designed to assist families with children in crisis by providing an alternative to hospitalization. Families are helped through crisis with intense interventions and the teaching of new effective parenting skills. Services are individualized to fit the needs of each youth and family and include therapeutic interventions in the home, school, and community. The contract requires bi-annual report and meeting with the Department with a final report due at the conclusion of agreement. The reporting is presented in data tables below for each program.

<b>Warm Line</b>					
	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Target</b>
<b>Number of Astor families served:</b>	90	59	90	100	<i>Capacity: 85</i>
<b>Number of community families served:</b>	11	8	8	5	

*Report from Astor Services provided by Mental Health*

## Catholic Charities of Orange, Sullivan and Ulster - Warming Center

Catholic Charities of Orange, Sullivan & Ulster		
<b>Department Responsible:</b>	DSS Admin	
<b>Participants Served:</b>	117	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2019-598 Warming Centers	\$ 3,181,000	\$ 1,287,458

The contract period is from 10/1/2019 – 9/30/2024. The Agency operates a warming center to provide warm shelter, meals, and related services during winter weather, and to provide a cooling site during periods of extreme heat conditions. The Agency serves homeless adults ages eighteen and above. The contract does not specify reporting questions. A report is only generated after services have been completed for the year. The Agency presents their report as a slide show. Data is collected by the Agency for number of activations and unique individuals. The Agency also collects demographical information including race, gender, education level, and marital status. The contract has been extended until the end of 2024.

Operations					
DATA	2017 -2018	2018-2019	2020-2021	2021-2022	2022-2023
# of Activations	112	164	163	234	232
Unique Individuals	183	278	124	139	117
Highest # of Guest in attendance	36	40	22	30	40
Incidents	7	20	33	13	31
REFERRAL SOURCE					
REFERANT	# OF GUEST REFERRED				
AGENCY CASE MANAGER / CASE WORKER / AGENCY	16				
FAMILY / FRIEND	32				
WALK-IN	6				
ADVERTISEMENT / RADIO	6				
HOSPITAL	1				
PAROLE / POLICE	2				
RETURNING HOMELESS	1				
UNDISCLOSED / UNKNOWN	53				


Report from Catholic Charities provided by DSS

**Connect America.com - Personal Emergency Response System (PERS)**

<b>Connect America.com</b>		
<b>Department Responsible:</b>	<b>Office for the Aging</b>	
<b>Participants Served:</b>	<b>282</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-097 Personal Emergency Response	\$ 200,000	\$ 107,392

The contract period is from 2/1/2022 – 3/31/2025. Connect America.com provides Personal Emergency Response Systems (PERS) for recipients through the Ulster County Office for the Aging. PERS consists of a portable pendant or bracelet worn by the recipient and an electronic call device which is installed in the recipient’s residence and linked, via the recipient’s telephone line to a central emergency response center. There are also cellular and mobile GPS options. In the case of sudden illness, accident, or other emergency, the recipient can notify the emergency response center immediately by pushing a button on a pendant to secure assistance in the event of an emergency.

The contract specifies monthly reporting, but the Department can pull reports from software at any time. The Department does not require the agency to send reports directly.



**Length of Time on Service**

Agency: ULOFA1 - Ulster County OFA- ULOFA1

Status: ACTIVE

Subscriber Name	Subscriber #	Legacy Sub Id	Service Days	Service Months	Installation Date	Removal Date	Status	Medicaid Id
[REDACTED]	1863125		49	3	10/25/2023		ACTIVE	
[REDACTED]	1866319		33	2	11/10/2023		ACTIVE	
[REDACTED]	1868890		30	2	11/13/2023		ACTIVE	
[REDACTED]	1870644		35	2	11/08/2023		ACTIVE	
[REDACTED]	1872130		33	2	11/10/2023		ACTIVE	
[REDACTED]	1876738		22	2	11/21/2023		ACTIVE	
[REDACTED]	1882946		5	1	12/08/2023		ACTIVE	

Total # of Subscribers: 282

Average # of Months on Service: 16

Report provided by the Office of the Aging



## Cornell Cooperative Extension of Ulster County - Non-Credit Education Services

Cornell Cooperative Extension Association of Ulster		
<b>Department Responsible:</b>	<b>Legislature</b>	
<b>Participants Served:</b>	<b>604</b>	
<i>Residents Served</i>	439	
<i>Enrolled Youth</i>	165	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-106 Non-Credit Education	\$ 350,000	\$ 350,000

The contract period is from 1/1/2022 – 12/31/2022. Cornell Cooperative Extension delivers non-credit education to promote the application of research-generated information for economic development, environmental quality, and the development of human potential. The Agency provided a narrative four-page final report to detail services under contract. The reporting does specify the number of individuals receiving training and type of education received.

**Cornell Cooperative Extension**  
Ulster County

**Ulster County**  
Cornell Cooperative Extension  
232 Plaza Road  
Kingston, NY 12401  
t. 845 340-3990  
f. 845 340-3993  
e. [ulster@cornell.edu](mailto:ulster@cornell.edu)  
[ulster.cce.cornell.edu](http://ulster.cce.cornell.edu)

### 2022 Program Report

#### SUMMARY

Thank you for the continued support of Cornell Cooperative Extension of Ulster County (CCEUC). The 2022 appropriation of \$350,000 was used for our work in 4-H Youth Development, agriculture, economic development, food systems, community horticulture and climate resilience. It has also provided indirect support of CCEUC’s other programming in community health, nutrition, parenting education, and watershed management.

CCEUC continued to expand its impact and outreach in 2022. We reached 1,440,586 people through educational programs, newsletters, social media, and reports. Our agriculture team held 85 events reaching 1,630 people, and provided technical expertise to over 1,800 commercial and beginning farmers. Our Community Horticulture team assisted 2,081 residents through programming and technical assistance with the help of 92 master gardener volunteers. 4-H had 165 enrolled 4-H club members and 32 volunteers and offered 45 community youth programs that served 439 residents.

*Report from Cornell Cooperative provided by Legislature.*

## Cornell Cooperative Extension of Ulster County - Healthy Ulster Council

<b>Cornell Cooperative Extension Associaton of Ulster</b>		
<b>Department Responsible:</b>	<b>Health Admin</b>	
<b>Participants Served:</b>	<b>80</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-052 Healthy Ulster Council	\$ 20,000	\$ 20,000

The contract period is from 1/1/2022 – 12/31/2022. Cornell Cooperative Extension provides planning and logistical organization services to the Healthy Ulster Council in furtherance of the council’s activities including the organization of 6 stakeholder meetings. The agency provides a nine-page report that details the work of the stakeholder meetings. The contract does not specify reporting other than to describe the progress and activities of the council.

### **2022 Healthy Ulster Council Annual Report**

The Healthy Ulster Council (HUC) is a coalition of agencies and organizations serving Ulster County that meets bi-monthly for professional development, networking, and collective action. Meetings foster communications, awareness, and potential synergies in and among participating organizations and individuals working on various aspects of community wellness and prevention. The mission of HUC is to strengthen collaboration between organizations working to promote wellness, prevent illness and improve health outcomes through collective action and projects. The vision is for Ulster County to be a place where a strong culture of health supports healthy lifestyles for people of different socio-economic backgrounds.

In 2022, Healthy Ulster Council meetings included professional development on health and wellness for families and veterans, chronic disease and stress, tobacco and opiod abuse, food systems and school welless, housing initiatives, traffic safety, and climate resilience. Information on the progress of the Ulster County Community Health Assessment and Community Health Improvement Plan was also shared. Meetings continued to serve as a conduit for sharing important information with professionals from member organizations on COVID 19, flu, RSV, tick born illnesses, and rabies prevention. Collective action included vaccine promotion and outreach via each organizations social media networks. Networking is an important component of each meeting with time for each attendee to share information on upcoming programs and events on behalf of their organization.

The Healthy Ulster Council meetings are open for all to attend. At the onset of the pandemic in March of 2020, Healthy Ulster Council meetings moved to an online format which increased attendance. In the three years since meetings moved online, the overall average attendance annually remained similar averaging 85 individual attendees annually.

The 2022 Annual Report summarizes the outcomes of Council meetings, networking opportunities, collective action, and communications. It also includes an update on the status of the Inventory for Health. The report is organized into 4 sections: Healthy Ulster Council Meetings, Collective Action, Communications, and the Inventory for Health. In addition, a list of the 2022 participating agencies and organizations have been included. There are 3 Appendices to the report, including the 2022 HUC Meeting Attendance, 2022 HUC Constant Contact List Updates, and the 2022 Inventory for Health Assessment Spreadsheet.

*Report from Cornell Cooperative provided by Health Department*

## Cornerstone Family Healthcare - Harm Reduction Program

Cornerstone Family Healthcare		
<b>Department Responsible:</b>	<b>Health Admin</b>	
<b>Participants Served:</b>	<b>1,305</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2021-208 Harm Reductioin	\$ 100,000	\$ 95,165

The contract period is from 1/1/2021 – 7/31/2022. Cornerstone Family Healthcare provides street outreach, harm reduction education, syringe exchange access, linkage to medication for opioid use disorder, naloxone distribution, case management, and transportation to intake / admission appointment. The contract specifies each point that the agency should report on including but not limited to, number of individuals, time of day, location of individual served by zip code, number of harm kits distributed, and number of individuals provided naloxone kits. The number of unique individuals is not captured. Duplication is likely within the 1,305 people served number. The Agency reports monthly, with a final report due at the conclusion of services. The Department provides a template to the Agency for them to fill out for the final report.

**EVALUATION QUESTION 1**

**Evaluation Question #1:** Does providing access to services through virtual peer services at the center and street outreach increase linkages to treatment?

**Strategy:** *Ulster County Street Outreach Program (UCOP)*

Establishing Linkages to Care

Provider and Health System Supports

Partnerships with Public Safety and First Responders

Harm Reduction Activities

Communication Campaigns

Enhanced Surveillance and Data Sharing

Prevention Innovation Projects

Focus of Evaluation Question #1

Process

Short term outcome

Intermediate/Long-Term Outcome

Impact

**Measure 1:** Number of individual contacts made through outreach

Data source(s) for this measure:

Administrative data (e.g., meeting minutes, attendance logs, etc.)

Program data (either internal or reported by a partner organization/state)

Interview/focus group data

Survey data

Other

Brief description of the data: 1,305 individuals reached through outreach.

**Results**

*Please share the results you have for this measure in whatever format is best (graphs, charts, other visuals) to show your progress throughout the project period*

1,305 individual contacts were made through outreach. Data collected throughout contract via 'Outreach Log' paperwork during each session, then entered into E8 CTH Street Outreach Google spreadsheet.

Data Collection attached

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	MOUD																		
2	Communities that HEAL - Street Outreach																		
3	SMART Strategy: By July 2022 HVCS will link 25 high risk individuals experiencing opioid use disorder, reduced opioid tolerance, other substance use, and injection drug use, to MOUD and provide peer services through street outreach																		
4	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22				
5	Number of outreach contacts made:	0	12	15	167	208	228	208	113	50	20	24	45	65	155	42	1305		

*Report from Corner Stone Family Health Provided By Department of Health*

## Family of Woodstock - Non-Medicaid Care Coordination, Respite Services, Primary Prevention Services, Family Peer Support, and Outreach

Family of Woodstock		
<b>Department Responsible:</b>	<b>Mental Health</b>	
<b>Participants Served:</b>	<b>33,240</b>	
<i>Respite Services</i>	419	
<i>Outreach (Adult Case Management)</i>	711	
<i>Family Peer Support</i>	15 families	
<i>Advocacy/Support</i>	30,095	
<i>Non-Medical Care Coordination</i>	375	
<i>School-Based Prevention</i>	1,625	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-038 Non-Medical Care, Support & Outreach	\$ 1,213,202	\$ 1,196,402

The contract period is from 1/1/2022 – 12/31/2022. Family of Woodstock provides non-Medicaid care coordination, primary care givers relief from care responsibilities, school-based prevention services including education, environmental strategies, community capacity building, positive alternatives, and information dissemination under the contract’s scope. The contract also includes individual and systems advocacy work, family peer services, and outreach for adult case management services. The contract clearly states each reporting measurement and outcome. The agency meets with the Department of Mental Health bi-annually to discuss program performance. During these benchmark meetings, the challenges and successes of the program are addressed.

The Department has robust reporting requirements as many of the contracts held by the Department are passthrough contracts for state funding, and the state requires certain data to be collected.

Respite Services					
	Q1	Q2	Q3	Q4	Target
<b>Darmstadt</b>					
Number of unique individuals:	35	42	50	47	180 annually (174)
Number of unique individuals who are hospitalized for a psychiatric reason:	0	1	2	1	<10%
<b>Family House</b>					
Number of unique individuals:	14	16	9	10	100 annually
Number of unique individuals who are hospitalized for a psychiatric reason:	1	0	1	0	<10%
<b>Family Inn</b>					
Number of unique individuals:	35	49	41	26	170 annually (151)
Number of unique individuals who are hospitalized for a psychiatric reason:	0	0	0	0	<10%
<b>Midway I/II</b>					
Number of unique individuals:	14	11	10	10	24 annually
Number of unique individuals who are hospitalized for a psychiatric reason:	1	0	0	0	<10%
<b>Outreach (Adult Case Management Services)</b>					
	Q1	Q2	Q3	Q4	Target
Number of unique individuals provided outreach services:	117	328	133	133	200 capacity
Number of individuals who received a referral/linkage (behavioral health, social services, recovery and/or community providers, etc.):	210	443	167	242	75%

Report from Family of Woodstock provided by Department of Mental Health

## Family of Woodstock - Supervised Visitation Non-Custodial Parent

Family of Woodstock		
Department Responsible:	Legislature	
Participants Served:	55	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-595 Supervised Visitation	\$ 25,000	\$ 25,000

The contract period is from 1/1/2022 – 12/31/2022. Family of Woodstock provides supervised visitation of non-custodial parents with their children as assigned. The contract specifies reporting be included with the agency’s quarterly invoices with a final report at the conclusion of the contract. The contract also specifies reports include new families assigned to the firm for supervised visitation each month, the number of supervised visits set up by the firm each month, and the number of supervised visits conducted each month. The final report was provided in a summary report of all services handled by the Agency under multiple contracts.

### SUMMARY OF SERVICES PROVIDED IN 2022

#### Emergency Shelter and Transitional Living

- **Darmstadt**, a 19-bed shelter for homeless single individuals, primarily in recovery, provided emergency housing to **47 men and 66 women**. Due to the lack of available housing, we were only able to help **32** of the residents find permanent housing.
- **Family Inn**, a 27-bed shelter for homeless families, provided emergency housing to **21 families**, including **21 women, 8 men and 47 children**. The program was only able to help **6** families including **25** individuals find permanent housing.
- **Family House**, a 14-bed runaway and homeless youth shelter, provided emergency housing to **48 adolescents** for **52 stays**. **43** of the youth were helped to return to safe housing.
- **Washbourne House**, a 17-bed domestic violence shelter, provided emergency housing to **43 women and 25 children**. The program was able to move **18 women and children** into stable housing in 2022.
- **MidWay**, two 6-bed Transitional Living Programs for older homeless adolescents, provided transitional living support and housing for **17 adolescents and 1 infant and 1 toddler**.

#### Family Services

- **Child Care Connections**, the Child Care Resource and Referral agency for Ulster, Columbia and Greene counties, provided training, technical assistance, registration, and licensing to **666 Child Care programs** in the three-county region and facilitated the reimbursement of \$310,014 in the NYS Child and Adult Care Food Program funding to **35 providers**. The program assisted **413 families** to locate quality care. Finally, **170** programs were approved to receive Stabilization Grant Funding in the amount of \$6,974,117 in 2022.
- **The Day Care Subsidy** program in Columbia County provided \$505,496.23 of subsidy funding to help **116** eligible families providing subsidies for **166 children**.
- **Domestic Violence Non-Residential Services** provided one-on-one counseling to **112 individuals**; court advocacy to **52 individuals**; case management services to **69 individuals**; and domestic violence education to **43 individuals** – many of them as referrals from the Department of Social Services.
- **Supervised Visitation** scheduled **261** visits of which **213** were actually held in 2022. In total, the program served **72** families providing services to **55** children.

Report from Family of Woodstock provided by Legislature



## Family of Woodstock - Purchase & Admin Temporary Emergency Housing Voucher

Family of Woodstock		
<b>Department Responsible:</b>	Health Admin	
<b>Participants Served:</b>	78	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2021-543 Temporary Housing Voucher Admin	\$ 45,000	\$ 45,000

The contract period is from 12/01/2021 – 11/30/2022. Family of Woodstock provides 350 temporary emergency housing vouchers and administers the vouchers to assist individuals struggling with opioid use disorder in need of emergency housing while awaiting an appointment and / or admission to a treatment program. The contract specifies reporting must indicate unique referrals, number of vouchers used, referring organizations, and number of nights stayed per unique individual over time.

The reporting submitted is kept by the agency and sorted by the number of days of each stay.

Last Name	First Name, Mi	Referral Source	Hotel/Dates	# Days
XXX	XXX	Hotline/Samadhi	Wenton 12.20-22.2020, Sunset 01.20.2021/Rodeway Inn 01.21.2021, Wenton 06.17-26.2021/Sun-	69
XXX	XXX	Hotline/Samadhi	Wenton 03.25-31.2021, Wenton 04.01-10.2021/Sunset 04.11-27.2021, 9/8-9/12, 7/22-7/31, 8/1-8/1	68
XXX	XXX	Hotline/Samadhi	Wenton 04.24-25 & 28-29.2021, Wenton 05.17-23.2021/Village Inn 05.24.2021, 7/6-7/21, 7/23-7/2	50
XXX	XXX	Samadhi	7/15-7/20, 7/23-7/31, 8/1-8/26, 8/30-8/31	42
XXX	XXX	Samadhi	7/5-7/13,7/22-7/31, 8/1-8/4, 8/9-8/24	39
XXX	XXX	Self/HVCS/Samadhi	9/1-9/2, 9/6-9/8, 9/27, 8/4, 8/6-8/7, 8/18-8/19, 8/21-8/31, 10/17-10/26, Rodeway 11/18, 11/22-11/	35
XXX	XXX	Hotline/Samadhi	Wenton 05.11 - 13 & 16-17.2021/Sunset 05.13-15 & 18-23 & 25-31.2021, Sunset Park 06.01& 04-07.	34
XXX	XXX	Hotline/Samadhi	Sunset Motel 10.08.2020, Wenton 03.04-07.2021, 8/29-8/31, 9/1-9/2, 9/6-9/12, 9/14, 9/20-9/27, 10	30
XXX	XXX	Samadhi	7/1,7/2,7/4-7/21, 8/21-8/24, 11/10-11/12	27
XXX	XXX	Hotline/Samadhi	Wenton 06.15.2021, 7/19-7/28, 8/18/2021, 1/9, 11/15-11/19	27
XXX	XXX	Hotline/Samadhi	Wenton 01.30 - 31.2021, Wenton 02.01.2021/Sunset 02.04-08 & 17.2021/Village Inn 02.18.2021, W	25
XXX	XXX	Hotline/Samadhi	Wenton 03.08-14.2021/Sunset 03.20-31.2021/Sunset 04.01-02.2021	20
XXX	XXX	Hotline/Samadhi	Wenton 02.18.2021, Sunset 02.25-03.10 & 03.12-18.2021/Wenton 03.11.2021, Wenton 05.05.2021	20
XXX	XXX	Samadhi	7/5,7/7-7/21, 7/23-7/25,7/30	20
XXX	XXX	Hotline/Samadhi	Wenton 05.31.2021, Wenton 06.01-08.2021, 7/1-7/11	20
XXX	XXX	Hotline/Samadhi	Wenton 04.22-30.2021, Atlas 05.09.2021/Village Inn 05.17.2021/Sunset 05.19-25.2021, 7/10-7/11	20
XXX	XXX	Hotline/Samadhi	Wenton 04.22-30.2021, Wenton 05.01-10.2021	19
XXX	XXX	Hotline/Samadhi	Wenton 06.01-03.2021, 9/4-9/12, 9/15-9/21	19
XXX	XXX	Samadhi	8/28-8/31/21, 9/1-9/2, 9/4-9/6, 9/16, 9/22, 9/24-9/28, 11/6-11/8	19
XXX	XXX	Hotline/Samadhi	Sunset 04.30.2021, Sunset 05.01-16.2021	17
XXX	XXX	Hotline/Samadhi	Wenton 03.15-16.2021, Atlas Motor Lodge 06.14-15 & 6.21-24 & 27.2021/Sunset 06.25-26.2021, 8/	16
XXX	XXX	Samadhi	8/9-8/11, Sunset 06.14-23.2021, 10/9-10/11	16
XXX	XXX	Hotline/Samadhi	Wenton 03.27-29.2021/Best Western 03.30 - 31.2021, Sunset 04.01.2021/Wenton 04.06-13 & 29.20	15
XXX	XXX	Samadhi/HVCS	9/10-9/12, 10/1-10/4/2021, 10/18-10/20	14

Report from Family of Woodstock provided by the Department of Health



## Family of Woodstock - Domestic Violence Shelter Washbourne (WMS)

Family of Woodstock		
<b>Department Responsible:</b>	<b>DSS Admin</b>	
<b>Participants Served:</b>	<b>68</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-014 Domestic Violence Shelter	\$ 333,448	\$ 86,970

The contract period is from 1/1/2022 – 12/31/2022. Family of Woodstock provides residential services for victims of domestic violence. The contract states that the agency will maintain non-personally identifiable statistical records. These records are available when requested by the New York Office of Children and Family Services.

The agency provided statistical detail in a three-page summary report. The report goes over accomplishments, provides an overview of each their programs, and recent developments.

**2022 ACCOMPLISHMENTS:** The program provided safe shelter and services to 43 women and 25 children, for 4,036 nights in 2022. The average length of stay was 94 nights and the program had a 65% occupancy rate. (OCFS COVID recommendations specified that the shelter should not house more than one family in a room for 2022.) The residents addressed the following issues with the assistance of program staff:

- 24 women were assisted to access or advocate for entitlements including Public Assistance, SSI, SSD, and Child Support.
- 8 women were employed while residing at the Shelter.
- Residents did not participate in residential groups due to social distancing requirements—clients did receive substantially more individual support around house issues, dv education, and parenting.
- 28 women received individual counseling.
- 14 women and 12 children were referred for medical services with the assistance of program staff.
- 10 women were assisted to access mental health services
- 8 clients to outpatient services for substance abuse treatment and 1 person to long-term treatment

All group work was suspended as recommended by NYS OCFS and in response to the Covid-19 pandemic. The shelter also stopped housing more than one family in a bedroom starting in late March of 2020, also as recommended by NYS OCFS. These recommendations assisted us in keeping everyone healthy, but had an impact on both how many clients we were able to house and also in the group services that we were able to provide.

*Report from Family of Woodstock provided by DSS*

## Family of Woodstock - Emergency Services Hotline & Walk-in Aid

Family of Woodstock		
<b>Department Responsible:</b>	<b>DSS Admin</b>	
<b>Participants Served:</b>	<b>28,735</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-015 Emergency Services Hotline	\$ 270,328	\$ 265,206

The contract period is from 1/1/2022 – 12/31/2022. Family of Woodstock provides a toll-free, twenty-four-hour emergency telephone hotline to all Ulster County residents. The contract states the Agency will provide reports of all logged assistance requests to the County. Some data points specified in the contract are callers name (if provided), date and time of call, presenting problems, number of family members, geographical location of the family, and solution offered for the problem. The agency provides a breakdown for each type of call received by the hotline in the month.

Ulster County DSS Emergency Services Hotline Reporting Document		
Contractor Name: Family of Woodstock Inc.		
Contact Person: Jasmyn Fitzgerald		
Contact Number: (845) 331-7080		
Report Period: <b>December 2022</b>		
Report Written By: JAF		
	Month	YTD
Number of calls to Hotline DSS related:	2875	28735
Number of calls for limited or lack of food:	1721	18330
Number of calls for lack of housing:	148	1395
Number of calls for lack of utilities:	17	87
Number of calls for lack of heat:	21	143
Number of calls transportation arranged for:	18	180
Number of referrals made to Family's shelter:	394	1995
Number of referrals made to local motel:	402	1814
Number of calls not able to provide direct assistance with:	11	128
Number of DV contacts	114	1385
Number of daycare contacts	7	141
Number of financial assistance contacts	389	4206
Number of employment/education/job training	34	502
Number of child abuse	0	6
Number of sexual abuse/other than DV	0	13
Number of calls to Hotline NON-DSS:	4707	49537

*Report from Family of Woodstock provided by DSS*

**Family of Woodstock – Family House Shelter for Youth (WMS)**

<b>Family of Woodstock</b>		
<b>Department Responsible:</b>	<b>DSS Services</b>	
<b>Participants Served:</b>	<b>48</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-016 Family House Shelter for Youth	\$ 162,600	\$ 10,406

The contract period is from 1/1/2022 – 12/31/2022. Family of Woodstock operates the Family house program, a 14-bed shelter licensed by NYSOCFS to provide emergency residential and related Services to run away and homeless youth. The contract does not specify reporting, but requires a final report be submitted at the expiration of the agreement. The agency provided a three-page summary report.

**2022 ACCOMPLISHMENTS:**  
 In 2022, Family House served 48 youth, including 4 youth who stayed more than one time, for a total of 52 stays and 1,535 nights. The program has an average length of stay of 17 nights and an average resident per night of 3.4. There were 4,331 meals served.

Numbers listed are duplicated by stay:

- 52 youth kept 253 individual sessions with their assigned case managers. 1 youth did not meet with a Case Manager due to the shortness of their stays.
- 25 parents or guardians participated in 37 family meetings with Family House staff and/or other youth serving providers arranged by Family House staff; 15 youth participated in 55 meetings with other youth-serving providers including YAP, CCS and DSS.
- 6 youth kept 15 appointments with Astor, Institute for Family Health (IFH) or other mental health practitioners.
- 8 youth kept 26 doctors' appointments to address their medical/dental needs.
- 4 youth kept 5 appointments with the Department of Probation.
- 2 youth kept 2 appointments with other FOW services including STSJP and Anger Management.
- Of the 58 clients in the program: 56 youth were enrolled in school upon entrance to the program; 5 youth was suspended. 6 youth discharged within 24 hours of entering the program. Of the 52 youth enrolled: 8 were enrolled in BOCES programs; and 2 were enrolled in a Partial Hospitalization program. Of all clients in the program: 18 youth addressed educational related difficulties and 12 youth improved attendance. 300 House Groups were held which discussed program issues such as chores, recreation, and school.

*Report from Family of Woodstock provided by DSS.*

## Family of Woodstock – Family Violence Option

Family of Woodstock		
<b>Department Responsible:</b>	<b>DSS Admin</b>	
<b>Participants Served:</b>		
<i>Families</i>	263	
<i>Individuals</i>	36	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-017 Family Violence Option	\$ 32,400	\$ 26,610

The contract period is from 1/1/2022 – 1/1/2023. Family of Woodstock aids victims of domestic violence who are also eligible to receive Temporary Assistant for Needy Families. The contract specifies reporting questions such as number of recipients provided with assessment and intake services, the number of recipients provided individual counseling, and the number of recipients provided with counseling and case management services.

	MONTH	
Number of Families Served	21 ✓	
Number of Individuals Served	8 ✓	
	MONTH	YTD
Number of adults provided crisis counseling, assessment and intake:	5	93
Number of adults provided on-going counseling and case management services:	14	184
The number of outcomes achieved through the provision of case management:	18	196
Number of Counseling Sessions	11	186
Number of adults and children participating in support groups:	0	8
Number of individuals participating in domestic violence educational sessions	2	19
Number of individuals participating in domestic violence educational groups	0	0
Number of referrals from each of the of the UCDS intake workers for waivers:	0	0
Number of waiver applicants who contact the Liaison worker to request a waiver assessment:	0	0
Number of adults provided waiver assessments	0	0
Number of adults granted waivers:	0	0
The number of units of service provided:	152	1451
<b>Outcomes (number of adults seeking)</b>	MONTH	YTD
Permanent housing	9	53
Entitlements	3	117
Vocational training	0	0
Employment	1	18
Legal Advocacy	5	45
Improved Health	1	14
Life Skills	29	299
Improved Parenting Skills	21	266

The agency is required to provide reports monthly. The agency submitted robust monthly reports, with more data points than the contract required.

*Report from Family of Woodstock from DSS*

## Family of Woodstock - Homeless Shelters Darmstadt& Family Inn (WMS)

Family of Woodstock		
<b>Department Responsible:</b>	DSS Admin	
<b>Participants Served:</b>		
<i>Darmstadt</i>	325	
<i>Family Inn - Individual</i>	337	
<i>Family Inn - Families</i>	90	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-018 Homeless Shelters	\$ 2,008,508	*WMS

The contract period from 1/1/2022 – 12/31/2022. Family of Woodstock operates two homeless shelters, the Darmstadt Residence, and the Family Inn. The agency provides shelter residents with case management services, meals, and transportation as approved. Under the contract, the agency is required to submit detail on residents within 48 hours of admission, with a monthly narrative and data reports also being submitted to the Department. The agency is also required to submit a final report at the end of the agreement. Invoices for this contract are paid through the WMS system.

shelter and case management services to individuals	January		Feb		March		April	
	R	O	R	O	R	O	R	O
Total Men	1		2		2		3	
Total women	7		8		8		8	
Total children	17		20		22		21	
Total families	7		8		8		8	
Total singles	0		0		0		0	
<b>Referrals (R) And Outcomes (SO)</b>	R	O	R	O	R	O	R	O
psych hospital	0	0	0	0	0	0	0	0
crisis support / families	7	7	8	8	8	8	8	8
Family violence	0	0	0	0	0	0	0	0
CPS reports	0	0	1	1	0	0	1	1
Immigration	0	0	0	0	0	0	0	0
Food bank	1	1	2	2	2	2	2	2

May		June		July		August		Sept		October		Nov		Dec	
R	O	R	O	R	O	R	O	R	O	R	O	R	O	R	O
2		3		2		3		4		5		4		4	
7		10		9		8		7		7		6		6	
18		26		22		15		13		15		13		13	
7		10		9		7		7		7		6		6	
0		0		0		0		0		0		0		0	
R	O	R	O	R	O	R	O	R	O	R	O	R	O	R	O
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	7	10	10	8	9	7	7	7	7	7	7	6	6	6	6
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	1	1	0	0	2	2	1	1	1	1	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	1	1	1	1	1	1	3	3	2	2	0	0

Report from Family of Woodstock provided by DSS



## Family of Woodstock - Independent Living Program

Family of Woodstock		
<b>Department Responsible:</b>	<b>DSS Services</b>	
<b>Participants Served:</b>	<b>13</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-019 Independent Living	\$ 75,000	\$ 71,956

The contract period is from 1/1/2022 – 12/31/2022. Family of Woodstock operates an independent living program to prepare youths between fourteen and twenty-one who are currently or were previously in foster care for the transition to independent living. The contract requires the Agency to submit reports on a quarterly basis and meet with the Department every six months. The Agency is required to submit a final report at the end

of the agreement. The agency provided a two-page summary report detailing youth served and the workshop they were able to hold for youth participants.

### 2022 ACCOMPLISHMENTS:

#### LIFE SKILLS SERVICES

#### Independent Living Program (ILP):

Program Goal: To work with youth ages 14-21 in or aging out of the foster care system, to gain the skills needed to live independently.

- **13 Youth** were served in 2022; **8 youth** were referred to the program by DSS; **4 KidsPeace**; **1 Harbour Light**; **4 youth** were discharged from foster care throughout the year and were offered follow-up services.
- A major focus of the program was helping youth deal with transportation. Toward that end: **5 youth** received their NYS Driver's Permit; **4 youth** received driving lessons; **1 youth** received their NYS Driver's License. In addition, **8 youth** received transportation from Independent Living Case Management.
- The program helps youth gain skills and employment experience. **3 youth** were assisted in job searches; **3 youth** were supported in maintaining employment; **3 youth** applied for the Ulster County Summer Youth Employment Program; and **2 youth** were accepted into the Office of Youth Employment program.
- The program is promoting internships for youth who are interested, and will be working in 2023 to identify appropriate locations, which should be easier to locate and set up now that the Covid-19 pandemic has eased.
- The program assists youth to acquire and properly store critical documents. Towards this end the program assisted **2 youth** to secure their birth certificates. The remaining youth in service previously obtained their critical documents. This is an ongoing process.
- The program ensures that youth tend to any medical or dental issues. In 2022, although no youth needed assistance in this area, **3 youth** were given information about available resources.
- The program assists youth to connect to various resources in the community. For example: **3 youth** were given information on how to obtain clothing or clothing vouchers from local providers; **5 youth** were assisted in obtaining food or given information about local pantries; **3 youth** were given information about Family's MidWay program and were supported through the application process; **2 youth** were assisted in looking for housing or exploring alternative housing options; **1 youth** graduated from high school and was provided a laptop after enrolling in college; **1 youth** was supported with transportation from school to a community youth center to volunteer and/or participate in afterschool programming.

*Report from Family of Woodstock provided by DSS*



Family of Woodstock - TANF Domestic Violence Non-Residential

Family of Woodstock		
Department Responsible:	DSS Admin	
Participants Served:	19	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-432 TANF Domestic Violence Non-Residential	\$ 25,000	\$ 22,323

The contract period from 10/1/2022 – 9/30/2023. Family of Woodstock provides domestic violence education programs as well as paralegal support for adults who are experiencing or have experienced domestic violence, who are eligible to receive TANF and reside within the geographical boundaries of Ulster County but are not currently residing in one of the Agency’s homeless shelters. The contract requires monthly reports that indicate the number of temporary orders of protection, stay away orders, temporary custody orders issued by the Family Court, and participants in the domestic violence education program, including confirmation of TANF eligibility.

PEOPLE SERVED*some clients may have multi svcs	New	CYO	Total	YTD
Number of TANF Eligible Adults Served	0	5	5 ✓	19
Number of TANF Eligible Adults provided with assessment and intake services	0	0	0	7
Number of TANF Eligible Adults provided with Ulster County Family Court Advocacy	0	1	1	5
Number of TANF Eligible Adults provided with Domestic Violence Education Sessions	0	1	1	12
Number of TANF Eligible Adults who are provided with advocacy at Ulster County DSS	0	3	3	12

OUTCOMES	CURRENT MONTH	YTD
Total number of outcomes achieved:	44	288
Permanent housing	0	1
Transitional housing	0	0
Entitlements	2	6
Education	0	0
Vocational training	0	0
Employment	0	1
Legal Advocacy/Family Court	1	15
Improved Health	0	3
Life Skills	5	45
Improved Parenting Skills	5	45
Improved Boundaries	5	45
Daily Living Skills	5	45

*Report from Family of Woodstock provided by DSS*

## Family of Woodstock - Title XX Domestic Violence Assistance

Family of Woodstock		
<b>Department Responsible:</b>	DSS Admin	
<b>Participants Served:</b>		
<i>Individuals</i>	56	
<i>Families</i>	92	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-020 Title XX Domestic Violence Assistance	\$ 73,511	\$ 58,245

The contract period is from 1/1/2022 – 1/1/2023. Family of Woodstock provides assistance to victims of domestic violence who are not otherwise receiving assistance under the Temporary Assistance for Needy Families umbrella (TANF). This includes advocacy services, domestic violence support group services, and counseling and case management services. The contract requires monthly reporting on the number of temporary order of protections, the number of stay away orders and temporary custody orders, the number of adults who were provided with individual counseling, the number of adults receiving counseling and case management services, the number of adults who participated in the domestic violence education program, the number of group meetings held monthly, the number of adults and children participating in support groups, and how many people are accessing ongoing therapy with the assistance of the program staff as a result of support groups. A final report is due at the end of the agreement. In the agency reports, the final Year To Date (YTD) column

numbers were miscalculated.

Report Period	January 2022			
Report Written By	Emily Trotter-Bodie			
<b>PEOPLE SERVED</b>				
	<b>New</b>	<b>CYO</b>	<b>Total</b>	<b>YTD</b>
Number of NON TANF Eligible Families Served	12	0	12 ✓	12
Number of NON TANF Eligible Singles Served	3	0	3 ✓	3
Number of NON TANF Eligible adults provided individual counseling, case management, intake, or Family Court Advocacy:	15	0	15	15
Number of NON TANF Eligible adults (not children) participating in DV support groups:	0	0	0	0
Number of NON TANF Eligible adults provided with Domestic Violence Education Sessions:	3	0	3	3
Number of NON TANF Eligible adults provided with Food Pantry:	0	0	0	0
Number of NON TANF Eligible adults who access ongoing Behavioral Health Services with the assistance of program staff:	0	0	0	0

Report from Family of Woodstock provided by DSS

Family of Woodstock - Code Blue

Family of Woodstock		
<b>Department Responsible:</b>	DSS Admin	
<b>Participants Served:</b>		
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-431 Code Blue	\$ 420,000	\$ 414,283

The contract period is from 10/1/2022 – 9/30/2023. Family of Woodstock provides safe shelter and related services to homeless individuals within Ulster County during periods of inclement winter weather. The agency arranges for the shelter of homeless families in local motels as well as sheltering homeless single individuals who cannot access the County’s warming center. The contract requires a final report to be submitted at the conclusion of the agreement. This contract ended 9/30/2023, and as of 1/12/2024 the Department does not hold any reports.

## Family Services Ince – Family Education

Family Services Inc.		
<b>Department Responsible:</b>	<b>DSS Services</b>	
<b>Participants Served:</b>	<b>27</b>	
<i>Homebased</i>	11	
<i>Visitation</i>	16	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-023 Family Education	\$ 544,000	*WMS

The contract period is from 1/1/2022 – 12/31/2022. Family Services operates a family education program which provides education to families determined to be at the highest risk for child placement, or in need of intervention and stabilization due to a current crisis. The contract requires weekly progress reports that are submitted to the Department on a monthly basis. A final report is due at the end of the agreement. Invoices for this contract are paid through the WMS system.

<b>Report Period:</b>	<u>12/1/22-12/31/22</u>	
Total Number of Families Served this Month:	<u>15</u>	
Total Number of Cases Opened this Month:	<u>0</u>	
Total Number of Cases Closed this Month:	<u>2</u>	
<b>Thirty-five (35) families shall be accepted into the Family Education Program.</b>		
<b>HOME BASED</b>		
	Month	YTD
Number of families referred this month for service	0	15
Number of new cases opened	0	11
Number of children in new cases opened	0	25
<b>VISITATION</b>		
	Month	YTD
Number of families referred this month for service	0	20
Number of new cases opened	0	16
Number of children in new cases opened	0	30
<b>TOTAL Families accepted during contract period:</b>	<b>27</b>	
<b>REFERRAL SOURCE</b>		
	Month	YTD
CPS Investigations	0	1
Mandated Preventive	0	19
Intake/FAR	0	1
Foster Care	0	14
CCS	0	0
Nexis	0	2
Families Now	0	1
<b>DSS anticipates that the Firm shall supervise twenty (20) Court-ordered visitations each week between parents and their children.</b>		
<b>VISITATION (days/wk)</b>	<b>Number of Visits</b>	
Week 1	2	4
Week 2	5	12
Week 3	5	11
Week 4	5	8
Week 5	4	6

Figure 1 Report from Family Services provided by DSS

## Family Services Inc - Ulster Prevention Council and Primary Prevention Program

Family Services Inc.		
Department Responsible:	Mental Health	
Participants Served:	1,664	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-035 Ulster Prevention Council	\$ 360,618	\$ 349,025

The contract period is from 1/1/2022 – 12/31/2022. Family Services is contracted to provide primary prevention services which include convening the Ulster Prevention Council. The agency provides Too Good for Drugs and Life Skill programs to schools, community-based agencies, organizations, and groups interested in substance use prevention. The contract requires bi-annual reporting to the County and a meeting with the Department. A final report is due at the conclusion of agreement. The reporting is presented in data tables for each program.

Primary Prevention Services			
Report period:	Period 1	Period 2	Target
	Jan-June 2022	July - Dec 2022	
<b>Too Good for Drugs</b>			
Number of school districts served:	3	4	
Number of grade levels served:	7	7	
Number of unique individuals served:	879	785	
Number of 10-week sessions completed:	80	55	35
*Attach outcomes of pre and post tests		32%	<i>90% improvement</i>
<b>LifeSkills</b>	No Life Skills sessions were delivered in Period 1	No Life Skills sessions were delivered in period 2 - UPC hopes to engage BOCES in 2023 for Life Skills Training	

*Report from Family Services provided by Mental Health*

## Gateway Hudson Valley - Supported Housing Community Services

Gateway Hudson Valley		
Department Responsible:	Mental Health	
Participants Served:	1,189	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-039 Supported Housing Community	\$ 2,177,117	\$ 2,001,055

The contract period is from 1/1/2022 – 12/31/2022. Gateway provides supported housing community services, temporary apartments, vocational rehabilitation, comprehensive personalized recovery-oriented services with clinic, non-Medicaid care coordination, transformed business model program, vocational internship program, and transportation services. Quarterly reports are required under the contract that include data points for each program the agency provides, as well as meeting with the Department on a bi-annual basis. The Reporting is presented in data tables for each program.

Transportation					Target
	Q1	Q2	Q3	Q4	
Number of individuals who receive transportation services:	5	5	4	5	30
Number of rides provided:	74	113	58	80	2500

Non-Medicaid Care Coordination (NMCC)					Target
	Q1	Q2	Q3	Q4	
Number of individuals open during the quarter:	32	27	34	31	<i>Capacity: 36</i>
Number of individuals discharged during the quarter:	9	5	10	1	
Average number of "face to face" contacts per individual (including telehealth):	7	6	6	7	6
Number of individuals with psychiatric hospitalizations or emergency department visits:	0	2	0	0	<10%
Number of individuals open during the quarter who achieved at least 1 goal:	25	24	26	27	85%
Number of individuals who completed 1/2 or more of their goals upon discharge:	7	4	8	1	50%

Chemical Abuse Rehabilitation and Employment Services (CARES)					Target
	Q1	Q2	Q3	Q4	
Number of individuals referred for services:	7	0	3	0	<i>Capacity: 80</i>
Number of individuals who receive vocational services:	22	6	3	0	85%
Number of individuals who obtain employment:	2	0	0	0	40%
Number of individuals who receive post-employment services:	1	0	0	0	30%

*Report from Gateway provided by Department of Mental Health*



## Gateway Hudson Valley - Senior Nutrition Program (Meals)

Gateway Hudson Valley		
<b>Department Responsible:</b>	<b>Office of the Aging</b>	
<b>Participants Served:</b>		
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2020-353 Senior Nutrition Meals	\$ 4,240,240	\$ 3,374,884

The contract period is from 6/1/2020 – 5/31/2024. Gateway Hudson Valley operates the home delivered meals program and community café dining sites for senior citizens aged sixty and older. The contract requires agency provide Department with final count of meals served by the 3<sup>rd</sup> day of the following month along with congregate sign in sheets. The Department holds monthly meetings with the agency in which successes and concerns are discussed and data is exchanged, and the Department enters it into a state database.

Ulster County Office for the Aging Nutrition Program Monthly Monitoring of Subcontractor Kitchen			
Inspection Date <u>11/14/2023</u>			
INSPECTED BY: <u>Patricia O'Neill Ricks, MPA, RD, CDN</u>			
<b>Personal Safeness:</b>		YES	NO
	Do any food handlers have visible infected burns, cuts, boils?		x
	Do any food handlers have acute respiratory infection?		x
	Do any food handlers have infections or contagious illness through foods?		x
	Are food handlers wearing clean outer garments?	x	
	Are food handlers wearing hats, caps, or hairnets, or other effective hair restraints?	x	
	Are food handlers observed scratching, wiping face, etc....?		x
	Are food handlers observed eating in the food preparation area?		x
	Are food handlers wearing rings, bracelets, etc.... while preparing or handling foods?		x
	Are drivers wearing uniforms? Aprons, hair covering - Yes. Uniforms N/A	x	
	Are name tags being worn?	x	
<b>Food Handling Practices:</b>			
	Is food in pans or containers left on the floor?		x
	Are perishable or potentially hazardous foods being held at room temperature?		x
	Are fruits and vegetables thoroughly washed prior to preparation and serving?	x	
	Are frozen foods being properly thawed under refrigeration or under cold running water, etc....?" <b>None observed at this review</b>	NA	
	Are raw and cooked or ready to serve foods being prepared on the same cutting board w/out washing and sanitizing between uses? <b>None observed at this review</b>	NA	
	Are hands without gloves being used to pick up rolls, butter pats, etc....?		x

Figure 2 Report from Gateway provided by Office for the Aging

## Gateway Hudson Valley - Case Management for Home Delivered Meals

Gateway Hudson Valley		
<b>Department Responsible:</b>	<b>Office of the Aging</b>	
<b>Participants Served:</b>		
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2020-353 Senior Nutrition Meals	\$ 4,240,240	\$ 3,457,507

The contract period is from 1/1/2021 – 12/31/2023. Gateway Hudson Valley provides case management for the home delivered meals program and related services on behalf of the Department. The contract requires agency comply with all count program monitoring procedures in addition to those required for NYSOFA compliance. The agency maintains a spreadsheet detailing contacts made with each recipient of services.

	CUFN	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC
1		R-1/8											
2					6 mos						R-10/15		
3			R-2/26										
4					R-4/3								
5						R-5/19							
7							R-6/7						
8			R-2/17										
9						R-5/21							
10			6 mos						R-8/13				
11		6 mos						R-7/27					
12		R-1/26					6 mos						R-12/6/20
		6 mos						R-7/19					
13							6 mos						R-12/8
14		R-1/26											
17							R-6/14						
18				6 mos						R-9/24			
19							R-6/16						
20				6 mos						R-9/20			
21					6 mos						R-10/18		
22		6 mos						R-7/9					
23		6 mos						R-7/5					

Report from Gateway provided by Office for the Aging

## HealthAlliance Hospital - Mary's Avenue Campus: Methadone Maintenance Treatment Program

Health Alliance Hospital		
Department Responsible:	Mental Health	
Participants Served:	3,878	
Crisis Intervention	2,607	
Methadone Treatment	1,271	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-043 Methadone Maintenance Treatment	\$ 100,000	\$ 100,000

The contract period is from 1/1/2022 – 12/31/2022. HealthAlliance Hospital operates an outpatient methadone maintenance treatment program on behalf of the County and provides treatment services to the public. Quarterly reports are required under the contract that include data points for each program the agency provides, as well as meeting with the Department on a bi-annual basis. The reporting is presented in data tables for each program.

Quarter	Number of Individuals Served	Number of New Admissions	Number of Discharges	Number on Waiting List
Q1	310	15	9	10
Q2	320	19	14	15
Q3	324	18	19	4
Q4	317	6	9	5

Crisis Intervention Services	Q1	Q2	Q3	Q4	Target
Number of individuals served age 0-18:	106	124	88	112	
Number of individual served age 18 and above:	512	533	614	518	
Number of completed linkages:	475	520	580	542	75% receive at least 1
Types of completed linkages:	Health Home, Clinic, Rehab, Detox	Detox, Clinic, Rehab, PCP	Community Support, Inpt Psych, MH Clinic, Inpt Med, Detox	Community Support, Inpt Psych, MH Clinic, Inpt Med, Detox	
Number of individuals provided follow-up within 10 days of discharge:	618	657	702	630	100%
Number of individuals returning to the Emergency Department within 90 days:	42	33	68	33	<15%

Figure 3 Report from HealthAlliance Hospital provided by Department of Mental Health

Jewish Family Services of Ulster - Volunteer & Program Coordination for Respite  
Caregivers County

Jewish Family Services of Ulster		
Department Responsible:	Office of the Aging	
Participants Served:		
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2021-077 Program Coordination Respite Caregivers	\$ 18,000	\$ 8,142

The contract period is from 1/1/2021 – 12/31/2022. Under contract, Jewish Family Services provides volunteer and program coordination services for social respite for eligible caregivers for the County’s Office for the Aging. A monthly report is given to the Department detailing the utilization of the program and a brief narrative about monthly activity. A 6-month check in is performed with the agency to review the effectiveness of the program. The agency provides a schedule of services to the Department; however, it does not indicate constituents served.

REST PROGRAM HOURS: DECEMBER 2022				INVOICE: Judith Bromley MS RN
Date	Hours	Participants	Content	Comments/ Follow-Up
12/1	1	Judy L	Advice for respite	
12/2	2	Jan [REDACTED] / Bonnie [REDACTED]	Office: Resources	Potential REST
12/4	0.5	Rosalie	Organize/ options for respite	
12/5	1.5	Office Jerry [REDACTED] / Diane	Organize event 12/11 Community inclusion	complete
12/7	2	Rosalie to MD (CN)	Family respite	
12/8	1	Sue [REDACTED]	Discussion of REST program	Will volunteer
12/11	1	Anthony RCAL/ Jana	Group for care receivers discussion	
12/12	1	Eileen D	Schedule training/ redefine roles	
12/13	5	Office Catskill Neighbors Steering (CN)	Finish slides for Eileen D/ edit intake for CN/ Steering Committee Applications to Nancy/ sue	
12/15	2	Mary L & Jency	Idea for single seniors to share resources	
12/16	2	Office	Emails, etc	
12/20	4	Valley Vista	Students to tour Valley Vista	
12/21	2.5	Office	CN: Jim G/ Elana (Naomi)	
12/28	2	Kingston	Interview Nancy M	REST Volunteer application complete
TOTAL	27.5 hours x \$23.00 = \$ 632.50 + Phone @ \$20 = \$652.50			

RECEIVED

Submitted electronically 1/1/23  
Report from Jewish Family Services provided by Office for the Aging

## Jewish Family Services of Ulster County -Medicare Counseling & NY Connects

Jewish Family Services of Ulster		
<b>Department Responsible:</b>	<b>Office of the Aging</b>	
<b>Participants Served:</b>		
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-381 Medicare Counseling & NY Connects	\$ 48,000	\$ 18,566

The contract period is from 10/1/2022 – 9/30/2024. Jewish Family Services provides outreach, counseling, and administrative services related to the Medicare improvement for patients and providers act (MIPPA), health insurance information, counseling, and assistant program and NY connects on behalf of the county’s office for the aging. The contract indicates that the agency must maintain records in accordance with NYSOFA requirements.

The agency provides monthly reports to the Department that detail the work of the MIPPA counselor. Number of constituents served is not captured in these reports.

Oct 12 Human Services Expo, "Trunk or Treat" event at Kingston Plaza	10/12/2022		Gave individual MSP presentations to 19 agencies with 36 representatives present listening to information.
Woodstock Seniors	10/19/2022		MSP presentation for Woodstock Seniors at the Woodstock Community Center where 12 seniors attended the presentation;
Rosendale Seniors	10/26/2022		MSP presentation for Rosendale Seniors at the Rosendale Community Center where 33 seniors attended the presentation;
Medicare Lunch and Learn for Wallkill Seniors at Shawangunk Town Hall	11/02/2022		Gave full Medicare and MSP presentation to 23 seniors.1 person is eligible for an MSP and another will be eligible in 2023.

*Report from Jewish Family Services provided by Office for the Aging*

## Jewish Family Services of Ulster County - Enhanced Case Management

Jewish Family Services of Ulster		
Department Responsible:	Office of the Aging	
Participants Served:		
Contract # & Program	Contracted Amount	Invoices Paid
2021-265 Enhanced Case Management	\$ 75,000	\$ 58,047

The contract period is from 7/1/2021 – 6/30/2024. Jewish Family Services provides a part time enhanced case management services which increase the safety of an office for the aging client in their homes by connecting them with supports and services in the community based on their health/wellness, transportation, and socialization needs. The contract states that the county and the agency will mutually agree upon data that is to be collected and provides some possible data points that may be used. Timesheets were provided by the Department which indicate the day-to-day operation of the enhanced case manager position.

Jewish Community Services ENHANCED CASE MANAGEMENT PROGRAM			
TIME SHEET			
Name:	[REDACTED]		
Vendor:	JFS		
Month:	Jan 2022		
DATE	HOURS	TOTAL HRS	SERVICES PROVIDED
1/3/2022	10 to 11	1.00	work on logs for submission
1/4/2022	11:00 to 11:30	0.50	travel to HV (GG)
1/4/2022	11:30 to 1	1.50	HV (GG)
1/4/2022	1 to 1:15	0.25	trv fr HV to Office
1/4/2022	1:15 to 2:45	1.50	prepare time and mileage logs, scanned doc, phone calls, PNs
1/6/2022	9:15 to 11:15	2.00	prepare for supervision, had supervision
1/7/2022	1 to 2:30	1.50	phone calls, PNs emails
1/10/2022	10 to 12:15	2.25	updated case reference list, phone calls, PNs, emails
1/11/2022	10:30 to 11:30	2.00	phone calls to clients, emails, printer problems; prepare documents for Pooled trusts.
1/12/2022	11:15 to 2:15	3.00	conference with OFA workers, worked on pooled trusts, emails, phone calls, Pns
1/13/2022	3:30 to 5	1.50	HV on phone with RA's daughter, phone calls with clients, updated reference list, PNs
1/17/2022	1 to 2:	1.00	phone calls emails
1/18/2022	7:30 to 8:30	1.00	travel to HV (EK)
1/18/2022	8:30 to 11:30	3.00	HV / Maximus meet

*Report from Jewish Family Services provided by Office for the Aging*

## Jewish Family Services of Ulster County -Volunteer Program

Jewish Family Services of Ulster		
Department Responsible:	Office of the Aging	
Participants Served:		
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2021-353 Volunteer Program	\$ 48,100	\$ 20,854

The contract period is from 1/1/2021 – 12/31/2024. Jewish Family Services provides transportation to senior citizens aged sixty years old and older. The contract does not specify timeframe for reporting other than submission with invoices of services performed with supporting detail. The supporting detail provided does not indicate people served through this program.

### Monthly Hours by Job

January - December 2022, Filter: N2N Drivers All, Order: Alphabetical

Job No	Job Name	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22
J02319	Neighbor to Neighbor Driver Medical '17, Neighbor to Neighbor Program	36	23	43	58	43	46	53	52	49	45	63	44
Total Count: 1		36	23	43	58	43	46	53	52	49	45	63	44

### Monthly Hours by Job

12/8/2023

January - December 2022, Filter: N2N Dispatchers, Order: Alphabetical

Job No	Job Name	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Total
J02191	UC OFA Vol Leaders Neighbor-to-Neighbor '17, Neighbor to Neighbor Program	42	27	38	44	59	82	39	62	49	60	40	60	599.91
Total Count: 1		42	27	38	44	59	82	39	62	49	60	40	60	599.91

Report from Jewish Family Services provided by Office for the Aging



## LaSalle School Inc - Behavioral Health Programming

LaSalle School Inc.		
Department Responsible:	Mental Health	
Participants Served:	25	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-476 Behavioral Health	\$ 979,241	\$ 664,370

The contract period is from 10/1/2022 – 12/31/2024. The contract work did not start until 2023. Data reflected here is for 2023. The LaSalle School provides behavioral health programming embedded within Ulster County school districts.

Quarterly reports are required under the contract that include data points for each program the agency provides, as well as meeting with the Department on a bi-annual basis. The reporting is presented in a data table.

Middle School Support Teams					
	Q1	Q2	Q3	Q4	Target
Number of referrals received per school/team	8	3	3	5	
Number of youth admitted per school/team	7	7	2	9	10
Number of referrals not admitted per school/team	1	1	1	1	
Percentage of youth whose parents/caregivers are directly involved in program services	76%	83%	70%	85%	95%
Total number of visits	213	235	200	242	
Number of visits that occurred at school	16%	10%	6%	14%	
Number of visits that occurred at home or in the community	84%	90%	94%	86%	95%
Number of youth/families connected to long-term supportive linkages	7	40%	80%	73%	85%
Number of youth discharged from the program	2	5	21	23	
Number of youth who accomplish 1/2 or more of their goals upon program completion (discharges only)	0	0	70	91%	90%

*Report from LaSalle School provided by Department of Mental Health*

**Mental Health Association in Ulster County Inc - Advocacy, Health Home, and Support Services**

Mental Health Association in Ulster County Inc.		
Department Responsible:	Mental Health	
Participants Served:	11,887	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-041 Advocacy, Health Home & Support	\$ 2,228,163	\$ 2,130,859

The contract period is from 1/1/2022 – 12/31/2022. Under contract Mental Health Association covers a wide range of services. The agency provides: advocacy and support services for individuals or family members with behavioral health concerns and individual in ulster county seeking to advocate for behavioral health issues on a local, state, and national level; the COMPEER program to support individuals with serious mental illness; family peer support services for children and families; supported housing community services for rental assistance and community supports; assertive community treatment (ACT) program; health home non-Medicaid care management; health home care management; supported education; self-help program; a drop-in center; and outreach for those in need of mental health services. Quarterly reports are required under the contract that include data points for each program the agency provides, as well as meeting with the Department on a bi-annual basis. The reporting is presented in data tables for each program.

Assertive Community Treatment (ACT)	Q1	Q2	Q3	Q4	Target
<b>Number of unique individuals served:</b>	64	58	58	62	Capacity: 68
<b>New admissions for the quarter:</b>	1	1	3	5	
<b>New discharges for the quarter:</b>	1	6	3	1	
<b>Number of individuals who had a psychiatric emergency department (ED) admissions:</b>	8	8	1	12	<25% ED + hospital
<b>Number of individuals who had a psychiatric inpatient admissions:</b>	5	4	15	7	
<b>Number of individuals who had a psychiatric inpatient discharges:</b>	3	4	11	6	
<b>Number of individuals in safe and affordable housing:</b>	61	56	58	58	75%
<b>Number of individuals reporting medication compliance:</b>	61	55	58	57	70%
<b>Number of individuals with a primary care doctor that have been seen in the last year:</b>	61	55	58	62	100%
<b>Number of individuals with criminal justice involvement during tenure in the program:</b>	7	6	7	6	<85%
Family Peer Support Services	Q1	Q2	Q3	Q4	Target
<b>Number of unique families served:</b>	10	8	7	6	20
<b>Average number of "face to face" contacts per family (including telehealth):</b>	11	9	3.14	4.8	13
<b>Average number of phone contacts per family:</b>	1.1	1	1	3.7	
<b>Average FANS scores at admission:</b>	19.4	17.1	15	12.2	
<b>Average FANS scores at discharge:</b>	22*	9	12.3	3	10%

Report from Mental Health Association provided by Department of Mental Health

## NAMI Mid-Hudson Inc. - Mental Health Education to Schools

NAMI Mid-Hudson Inc.		
<b>Department Responsible:</b>	<b>Mental Health</b>	
<b>Participants Served:</b>	<b>842</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-049 Mental Health Education in Schools	\$ 25,000	\$ 25,000

The contract period is from 1/1/2022 – 12/31/2022. NAMI provides the nationally recognized mental health presentation “Ending the Silence” in Ulster County. The presentation teaches students, families, and school staff about mental illness through youth and families living with mental illness themselves. The agency notifies the

Department at least 48 hours prior to each presentation the times dates and locations. A final report is due at the end of the agreement. The contract specifies multiple data points for the final report. The final report from the agency is 29 pages long.

### Report Summary

NAMI Ending the Silence for Students (ETS) is a presentation given by a team comprised of experienced NAMI trained lead presenters and a young adult presenter for middle and high school students. The goal of ETS is to help raise awareness and change perceptions around mental health conditions, create a generation of students who are well-positioned to end the silence and promote positive healthy coping strategies to maintain one’s mental health.

The presentation covers the following key factors and real lived examples:

- Warning signs
- Facts and statistics
- How to get help for themselves or a friend

NAMI Mid-Hudson (NAMI-MH) conducted the nationally recognized mental health presentation “Ending the Silence” (“ETS”) in Ulster County school districts. The ETS presentation educates students, families, and school staff about mental health literacy directly by youth and families with lived experience.

NAMI-MH presented in 2022 Ending the Silence for students to a total of 842 high school students in health classes at: New Paltz High School, Highland High School, Saugerties High School, Ellenville High School and Marlboro High School. Ending the Silence presentations were also given to the New Horizon Senior Adult Program at Ellenville Hospital and New Paltz SUNY College for Introduction to Human Services classes.

NAMI-MH exceeded by 211 % the committed deliverable to present Ending the Silence (ETS) to 400 Participants, with an actual number of 842 participants. As the tabulations of surveys will show in the following charts, *NAMI-MH exceeded the contract goal outcome survey score of 80% by 16.0 points calculated from the weighted average of strongly agree/agree student responses* that they now know the early warning signs of mental illness.

### Ulster County Ending the Silence Data Collected 2022

Summary of Survey Results				
School	Date	Number Anticipated Students	Number Actual Participants	Number Surveys Collected
New Paltz High School	1/6 & 1/10/22	83	64	56
Highland High School	2/17 & 2/18/22	205	168	162
Saugerties High School 9 <sup>th</sup> Graders	3/10/22	233	222	127
Saugerties High School Health	3/17/22	106	85	70
Ellenville High School	9/27/22 & 10/7/22	103	85	81
Saugerties High School	10/11/22	86	72	57
Marlboro High School	10/25 & 10/28/22	172	146	133
<b>Totals:</b>		<b>988</b>	<b>842</b>	<b>686</b>

Report from NAMI provided by Mental Health

## PEOPLE Inc - Advocacy Services, Support Services, and Supported Housing

PEOPLE Inc.		
<b>Department Responsible:</b>	<b>Mental Health</b>	
<b>Participants Served:</b>	<b>379</b>	
<i>Supported Housing</i>	<i>61</i>	
<i>Peer Advocacy &amp; Support</i>	<i>318</i>	
<i>Psychiatric Emergency Department Peer Advocacy &amp; Support</i>	<i>75</i>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-040 Advocacy, Support, & Supported Housing	\$ 354,927	\$ 354,927

The contract period is from 1/1/2022 – 12/31/2022. PEOPLE Inc provides peer advocacy and support for individuals 18 years of age and older. The agency also provides psychiatric emergency department peer advocacy and support for individuals 18 years of age and older who are being evaluated in a psychiatric emergency department. The contract also has the agency provide support housing services for individuals 18 years of age and older who are diagnosed with a serious mental illness and experiencing substantial impairments in functioning due to their SMI. Quarterly reports are required under the contract that include data points for each program the agency provides, as well as meeting with the Department on a bi-annual basis. The reporting is presented in data tables for each program.

Supported Housing Program	Q1	Q2	Q3	Q4	2022 Total	2022 Averages	Target
<b>Number of individuals in program:</b>	16	16	15	14	61	15.25	16
<b>Number of individuals in a special use bed:</b>	2	1	15	1	19	4.75	3
<b>Number of vacancies:</b>	1	1	2	2	80	1.5	90%
<b>Number of special use vacancies:</b>	2	2	2	2	8	2	50%
<b>Average number of monthly "face to face" contacts:</b>	3	3	3	3	12	3	1
<b>Average number of quarterly home visits:</b>	3	3	3	3	20	3	1
<b>% of individuals who applied for at least 1 subsidy:</b>	100.00%	100.00%	100.00%	87%			80%
<b>Types of housing subsidies applied for:</b>	RUPCO, Section 8, Senior Housing						
<b>Number of individuals with psych ED or psych hospital admissions:</b>	2	2	0	6	10	2.5	-0.5
<b>Percentage of new admissions who have a person-centered, strength based support plans completed within 30 days of move-in date:</b>	N/A	N/A	N/A	N/A			100%
<b>Number of trainings for staff on mental health, substance use and motivational interviewing:</b>	3	5	12	9	29	7.25	

*Report from PEOPLE Inc provided by Department of Mental Health*

**Rehabilitation Support Services Inc - Community Residential Services, Supported Housing  
Community Services & Non-Medicaid Care Coordination**

Rehabilitation Support Services Inc.		
<b>Department Responsible:</b>	<b>Mental Health</b>	
<b>Participants Served:</b>	<b>162</b>	
<i>Non-Medical Care Coordination</i>	64	
<i>Abel House/OASAS Community Residence</i>	49	
<i>Supported Housing</i>	49	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-036 Community Residential Services & Non-Medical Care	\$ 803,433	\$ 779,857

The contract period is from 1/1/2022 – 12/31/2022. Rehabilitation Support Services Inc operates multiple programs which include community residential services such as vocational services, parenting, personal/ social/community living skills for those 18 years or older with alcohol/substance use disorder. Other programs operated by agency are programs such as supported housing services such as ensuring rental assistance and community supports necessary to assist residents in succeeding in their preferred housing, assistance with choosing housing, roommates, and furniture, and non-Medicaid care coordination for those 18 years or older, diagnosed with a serious mental illness. Under contract, the agency also provides a Mentally Ill Chemical Abuse “MICA” Coordinator to provide services to dually diagnosed individuals.

Quarterly reports are required under the contract that include data points for each program the agency provides, as well as meeting with the Department on a bi-annual basis.

The reporting provided is presented in data tables for each program.

<b>Supported Housing</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Target</b>
<b>Number of individuals in program:</b>	13	13	11	12	16
<b>Number of vacancies:</b>	3	3	4	4	
<b>Average number of monthly "face to face" contacts:</b>	13	13	11	12	3
<b>Average number of quarterly home visits:</b>	39	39	33	36	1
<b>% of individuals who applied for at least 1 subsidy:</b>	2	0	0	0	80%
<b>Types of housing subsidies applied for:</b>	RUPCO	0	0	0	
<b>Number of individuals with psych ED or psych hospital admissions:</b>	0	0	1	0	<5%
<b>Percentage of new admissions who have a person-centered, strength based support plans completed within 30 days of move-in date:</b>	0	0	N/A	1	100%
<b>Number of trainings for staff on mental health, substance use and motivational interviewing:</b>	0	0	1	1	
<b>Number of individuals in Special Use Beds:</b>	2	2	2	2	8
<b>Number of vacancies:</b>	6	6	6	6	

*Report from Rehabilitation Support Services Inc provided by Department of Mental Health*

## RUPCO Inc - Administering Community Development Block Grant 2021 Housing Rehab Program

RUPCO Inc.		
<b>Department Responsible:</b>	<b>Planning</b>	
<b>Participants Served:</b>	<b>21</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-153 Administration CDBG 2021 Housing Rehab	\$ 800,000	\$ -

The contract period is from 3/1/2022 – 12/8/2023. Under the contract, RUPCO Inc is a subrecipient of the Community Development Block Grant implemented by the Ulster County Housing Rehabilitation Program to assist low and moderate-income residents preserve single-family, owner-occupied housing through rehabilitation activities. Due to delays associated with finding contractors and material in the early stage of the contract, expected completion date is June 2024. No invoices have been recorded.

The County as recipient is required to file an annual report with the state. This report is done in collaboration with RUPCO as the subrecipient but filed as required by Ulster County. The reporting and drawdown criteria are highly regimented and reviewed at the state level.

**IV. BENEFICIARY DATA/PERFORMANCE MEASUREMENTS**  
(SEE PAGE 2-3 OF THE APR INSTRUCTIONS) PAGE 1 OF 2

**A. SINGLE FAMILY HOUSING REHABILITATION ACTIVITIES** NO SINGLE UNIT REHABILITATION

*One form must be submitted for each activity funded except Program Delivery and Grant Administration.*

<b>IDIS Activity Number</b> <small>OCR use only</small>	<b>Activity Name</b>	Ulster County Housing Rehabilitation
<b>OWNER OCCUPIED UNITS</b>		
<b>FOR THIS REPORTING PERIOD, THE TOTAL NUMBER OF:</b>		
	UNITS COMPLETED	11
	COMPLETED UNITS OCCUPIED BY LMI	11
	PERSONS BENEFITING	21
	LMI PERSONS BENEFITING	21
	UNITS OCCUPIED BY THE ELDERLY	4
	UNITS MOVED FROM SUBSTANDARD TO STANDARD CONDITION (HQS OR LOCAL CODE)	11
	LEED CERTIFIED ENERGY STAR UNITS	0
	UNITS MADE ACCESSIBLE	0
	UNITS BROUGHT INTO COMPLIANCE WITH LEAD SAFETY RULES (24 CFR PART 35)	4
	# OF UNITS COMPLETED THAT WERE CONSTRUCTED BEFORE 1978*	11
	# OF UNITS COMPLETED THAT WERE CONSTRUCTED POST 1978	0
	# OF UNITS COMPLETED WITH HARD COSTS ≤ \$5,000(1)	0
	# OF UNITS COMPLETED THAT WERE OTHERWISE EXEMPT (SEE FORM INSTRUCTIONS) (2)	7
	# OF UNITS COMPLETED IN COMPLIANCE WITH 24CFR35.930(b) WITH HARD COSTS ≤ \$ 5,000 (3)	0
	# OF UNITS COMPLETED IN COMPLIANCE WITH 24CFR35.930(c) WITH HARD COSTS OF \$5,000-\$25,000 (4)	3
	# OF UNITS COMPLETED IN COMPLIANCE WITH ABATEMENT AT 24CFR35.930(d) (5)	1

FOR THIS REPORTING PERIOD ONLY

Report from Department of Planning



## Samadhi Center Inc - Expansion of Services

Samadhi Center Inc.		
Department Responsible:	Health Admin	
Participants Served:	3,878	
Crisis Intervention	2,607	
Methadone Treatment	1,271	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2021-170 Expansion of Services	\$ 112,500	\$ 108,064

The contract period is from 8/1/2021 – 7/31/2022. Contract instructs Samadhi Center to increase hours of operation to include twenty-four-hour seven day a week peer services, linkage to medication for opioid use disorder, and naloxone distribution to high-risk individuals living with substance and opioid use disorder in Ulster County. The contract requires monthly reporting on multiple data points including number of individuals served, time of day service was provided, location of individual housing by zip code, type of referrals made, number of harm reduction kits distributed, how many individuals received harm reduction are linked to care over a 3-month, 6-month, 9-month, and 12-month period. A final report is due at the conclusion of the contract which includes an overall summary of monthly reports and overall impact of the program on overdose.

**Brief Narrative (Program updates, successes, challenges, etc.):**

**Aug-21**

Hired of first overnight CRPA and reset our 24 hour hotline to go directly to our new overnight peer. We are filling in the other position and overnight hours with two of Samadhi's staff CRPAs. Organization and administration was challenging but Our overnight CRPA ran the warming center over night; so lots of helpful experience!

**Sep-21**

Hired additional part time CRPAs to complete the 24 hours MOUD coverage needed for this grant. This allowed us to double the amount of peers deployed. Purchased 3 computers mentioned in the grant to fulfill of tele-health MOUD coverage aspect of the grant. We set up three Tele-health/ Tele/medicine stations to help individuals connect

**Oct-21**

Increased our late night peers by 1 until 11:30pm as 9 til 11 can get pretty busy. We began offering therapy sessions both Trauma Therapy (A98 atic Experiencing) and Mindfulness Based Therapy. We are month. 24 Overdose reversals our highest number yet.

**Nov-21**

Have deployed some of our overnight peers to the Motels where individuals are being housed by social services. Have done multiple Narcan Trainings there as well as helped to mediate disputes and conflicts. Motel owners call our hotline when they need support with residents. Our busiest month yet


The agency provided 17-page report on a Department provided template. Unique individuals are not separated from individuals served so it is possible individuals are duplicated in the 3,878 number.

*Report from Samadhi Center provided by Department of Health*

## Ulster County Community Action Committee – Help Residents Become Self-Sufficient

Ulster County Community Action Committee		
Department Responsible:	Legislature	
Participants Served:	5	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-473 Help Residents Become Self-Sufficient	\$ 28,750	\$ 28,750

The contract period is from 1/1/2022 – 12/31/2022. Ulster County Community Action Committee makes referrals for permanent and temporary housing, food, job training skills and job openings. The contract requires a final report detailing program activities, services provided, goals met and outstanding deliverables. The agency provided report below.



**ULSTER COUNTY**  
**Community Action**  
Taking Action / Improving Lives

Ulster County Community Action Committee  
70 Lindsley Avenue  
Kingston, N.Y. 12401  
Phone: 845-338-8750 Fax: 845-338-0223  
[WWW.UCCAC.ORG](http://WWW.UCCAC.ORG)

**2022 Ulster County Community Action Committee, Inc., Funding Report**

The Outreach Services Program is funded by NYS Department of State Community Services Block Grant (CSBG) and their income guidelines are at or below 200% FP guidelines which limits who we can assist using these funds. For example, a household of three cannot make more than \$3,660 monthly gross or \$43,920 yearly gross. These guidelines are extremely low, and we have families who are over these income guidelines, so we apply for grants to try to assist those who are deemed over the CSBG income guidelines and in need.

Description	Amount of UC Funding Received for 2022	Total Served	Served by UC Funding	Percentage of Total Served
Program Support	\$23,750.00			
Rental Assistance	\$5,000.00	65	3	5%
Utility Assistance		267	2	1%

Last year's grant had \$9,000 for housing and utility assistance. Currently, this year's grant was \$5,000.00 for housing & utility assistance. We were able to assist Three (3) families with obtaining safe and affordable housing by providing first month's rent and Two (2) families received utility assistance to avoid termination of their service.

Ulster County Community Action report provided by Legislature.

# Ulster County Community Action Committee - Homeless in Motels Outreach & Support

Ulster County Community Action Committee		
Department Responsible:	DSS Admin	
Participants Served:		
Individuals	366	
Households	242	
Contract # & Program	Contracted Amount	Invoices Paid
2022-444 Homeless in Motel Outreach & Support	\$ 42,500	\$ 26,930

The contract period is from 7/1/2022 – 12/31/2022. The Agency provides supportive services for families and individuals placed in temporary housing at various hotels and motels throughout Ulster County. The contract requires a final report at the end of the agreement. The Department is alerted about any safety or utility concerns separate from the final report. The Agency turns in a 3-page report with statistical data.

## Module 4, Section C: All Characteristics Report - Data Entry Form

### Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

UCCAC

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:

366

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:

242

#### C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender		Number of Individuals	6. Ethnicity/Race		Number of Individuals
a. Male		166	I. Ethnicity		
b. Female		200	a. Hispanic, Latino or Spanish Origins		31
c. Other		0	b. Not Hispanic, Latino or Spanish Origins		306
d. Unknown/not reported		0	c. Unknown/not reported		29
<b>TOTAL (auto calculated)</b>		<b>366</b>	<b>TOTAL (auto calculated)</b>		<b>366</b>
2. Age		Number of Individuals	II. Race		
a. 0-5		29	a. American Indian or Alaska Native		0
b. 6-13		30	b. Asian		1
c. 14-17		13	c. Black or African American		72
d. 18-24		19	d. Native Hawaiian and Other Pacific Islander		0
e. 25-44		74	e. White		224
f. 45-54		35	f. Other		25
g. 55-59		33	g. Multi-race (two or more of the above)		39
h. 60-64		30	h. Unknown/not reported		5
i. 65-74		59	<b>TOTAL (auto calculated)</b>		<b>366</b>
j. 75+		44	7. Military Status		Number of Individuals
k. Unknown/not reported		0	a. Veteran		16
<b>TOTAL (auto calculated)</b>		<b>366</b>	b. Active Military		0
3. Education Levels		Number of Individuals	c. Unknown/not reported		226
		[ages 14-24]	[ages 25+]	<b>TOTAL (auto calculated)</b>	<b>366</b>

# Youth Advocate Programs Inc - Youth Advocacy Raise the Age and Supervision and Treatment Juveniles

Youth Advocate Programs Inc.		
<b>Department Responsible:</b>	<b>DSS Services</b>	
<b>Participants Served:</b>	<b>22</b>	
<i>Raise the Age</i>	8	
<i>STSJP</i>	14	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2020-522 Youth Advocacy Raise the Age	\$ 67,500	\$ 13,653
2020-523 Supervision & Treatment Juveniles	\$ 67,500	\$ 26,922

The contract period is from 1/1/2021 – 9/30/2021. Youth Advocate Programs Inc provides a youth advocacy program to families with Raise The Age (ATG) youth, as well as a youth advocacy program to families with pre-diversion, diversion, and adjudicated PINS/JD youth. The contracts require monthly progress notes, a family’s assessment plan, and individualized service plans. A final report is due at the end of the agreement. The agency provided details data reports with both RTA ad STSJP broken out.

STSJP PY 2020-2021	SUMMARY OF YOUTH SERVED		
Youth Advocate Program	Ulster		
Youth Advocate Program - Ulster	<b>#Served</b>	<b>#Discharged</b>	<b>%</b>
	<b>22</b>	<b>14</b>	<b>64%</b>

**General Service Information**

**▶ Table 1. Total Youth Served by Domain**

	STSJP		RTA		Total #	Total %
	#	%	#	%		
(blank)	0	0.0%	0	0.0%	0	0.0%
Prevention	0	0.0%	7	87.5%	7	31.8%
Early Intervention	12	85.7%	0	0.0%	12	54.5%
Alternative to Detention/Pre-Dispositional Placement	0	0.0%	0	0.0%	0	0.0%
Alternative to Placement	2	14.3%	1	12.5%	3	13.6%
Reentry/Aftercare	0	0.0%	0	0.0%	0	0.0%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>8</b>	<b>100.0%</b>	<b>22</b>	<b>100.0%</b>

**▶ Table 3. Youth Served by Zip Code**

	STSJP		STSJP-RTA		Total #	Total %
	#	%	#	%		
(blank)	0	0.0%	0	0.0%	0	0.0%
12401	6	42.9%	3	37.5%	9	40.9%
12477	5	35.7%	2	25.0%	7	31.8%
12428	1	7.1%	1	12.5%	2	9.1%
12466	1	7.1%	0	0.0%	1	4.5%
12449	1	7.1%	0	0.0%	1	4.5%
12542	0	0.0%	2	25.0%	2	9.1%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>8</b>	<b>100.0%</b>	<b>22</b>	<b>100.0%</b>

**▶ Quick Filtering**

Approved Service Domain

1. The slicer (left) lets you change the service domain filters for the tables on this tab all at once.  
 2. Available domains (i.e., that have been reported)

STSJP PY 2020-2021	SUMMARY OF YOUTH SERVED		
Youth Advocate Program	Ulster		
Youth Advocate Program - Ulster	<b>#Served</b>	<b>#Discharged</b>	<b>%</b>
	<b>22</b>	<b>14</b>	<b>64%</b>

**General Service Information**

**▶ Table 1. Total Youth Served by Domain**

	STSJP		RTA		Total #	Total %
	#	%	#	%		
(blank)	0	0.0%	0	0.0%	0	0.0%
Prevention	0	0.0%	7	87.5%	7	31.8%
Early Intervention	12	85.7%	0	0.0%	12	54.5%
Alternative to Detention/Pre-Dispositional Placement	0	0.0%	0	0.0%	0	0.0%
Alternative to Placement	2	14.3%	1	12.5%	3	13.6%
Reentry/Aftercare	0	0.0%	0	0.0%	0	0.0%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>8</b>	<b>100.0%</b>	<b>22</b>	<b>100.0%</b>

**▶ Table 3. Youth Served by Zip Code**

	STSJP		STSJP-RTA		Total #	Total %
	#	%	#	%		
(blank)	0	0.0%	0	0.0%	0	0.0%
12401	6	42.9%	3	37.5%	9	40.9%
12477	5	35.7%	2	25.0%	7	31.8%
12428	1	7.1%	1	12.5%	2	9.1%
12466	1	7.1%	0	0.0%	1	4.5%
12449	1	7.1%	0	0.0%	1	4.5%
12542	0	0.0%	2	25.0%	2	9.1%
<b>Total</b>	<b>14</b>	<b>100.0%</b>	<b>8</b>	<b>100.0%</b>	<b>22</b>	<b>100.0%</b>

**▶ Quick Filtering**

Approved Service Domain


1. The slicer (left) lets you change the service domain filters for the tables on this tab all at once.  
 2. Available domains (i.e., that have been reported)

Report from Youth Advocate Programs provided by DSS.

## Youth Advocate Programs Inc - Youth Advocacy Services

Youth Advocate Programs Inc.		
<b>Department Responsible:</b>	<b>DSS Services</b>	
<b>Participants Served:</b>	<b>53</b>	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-032 Youth Advocacy Services	\$ 525,780	*WMS

The contract period is from 1/1/2022 – 12/31/2022. Youth Advocate Programs Inc operates a youth advocacy program to families with youth who are at high risk of residential placement as a result of a Person in Need of Supervision and/or Juvenile Delinquency or a neglect petition or have been discharged from foster care and require after-care services. The contract requires monthly progress notes, a family’s assessment plan, and individualized service plans. A final report is due at the end of the agreement. The agency submitted a 34-page report. Invoices for this contract are paid through the WMS system.



**Ulster County Annual Report 2022**

**Youth Advocate Programs**

YAP is a national nonprofit organization with over forty years of experience providing intensive strength based, family focused, and community centered programming for high-risk youth and their families. YAP offers creative, often life changing interventions as well as taxpayer savings and local employment opportunities. Thus, our goal is to “Strengthen Communities one Biography at a Time.”

Incorporated in 1975, YAP is a nonprofit organization that provides an array of programming for young people and families in the child welfare, juvenile justice, behavioral health, disabilities, and other systems. YAP’s participants are increasingly multi-system involved and our programs have expanded to meet the ever-changing challenges. YAP currently operates programs in 23 states and Washington, D.C., serving 11,000 young people and their families annually in urban, rural, and suburban settings. Though our programs have expanded greatly both in size and scope, YAP has remained true to its mission to provide “*safe, proven effective and economical alternatives to institutional placement*” so that youth and families have the “*opportunity to develop, contribute and be valued as assets*” to their community.

**Ulster County Youth Advocate Program**

YAP’s service delivery in *Ulster County* is achieved through a Wraparound Advocacy model. YAP’s adaptable service model is comprehensive and holistic, utilizing best practices and core principles found in strength-based mentoring, positive youth development, child welfare and court advocacy. The wraparound process is an evidence-based approach that incorporates individualized, holistic case planning and coordination to effectively work with the complex needs of youth and their families within their homes, school and the community. YAP’s model incorporates one on one support from caring and extensively trained ‘Advocates’ recruited from the same communities in which youth and families reside.

Report from Youth Advocate Programs provided by DSS



## YWCA of Ulster County Inc - Families Now

YWCA of Ulster County Inc.		
Department Responsible:	DSS Services	
Participants Served:	69	
<b>Contract # &amp; Program</b>	<b>Contracted Amount</b>	<b>Invoices Paid</b>
2022-033 Families Now	\$ 450,839	*WMS

The contract period is from 1/1/2022 – 12/31/2022. Under the contract, the YWCA operates Families Now, which is an intensive home-based family preservation program. The contract requires the Agency to gather and generate statistics for the program at six month and one-year intervals along with summary reports. It also specifies the number of families, the number of families who retained their youth in the home or expedited the youth’s return and scores and corresponding percentage changes on the Family Harmony Scale through participation in the program. Invoices for this contract are paid through the WMS system.

### FAMILIES NOW

YWCA of Ulster County  
 209 Clinton Ave Kingston, NY 12401  
 Phone: (845) 338-6844  
 Program Director Tracy Dumigan, LMSW

#### Families Now: Intensive Family Preservation Service (IFPS)

#### Annual Review: January- December 2022

##### Performance Outcomes

- Number of families served: 69
- Number of families who successfully completed the IFPS: 62
- Number of children served at risk of placement: 139
- Number of children placed in care while in receipt of IFPS: 2\*

##### Performance Measures

- Effectiveness- 98.6% placement prevention rate
  - 91.3% families show progress on goal attainment ratings for at least one goal at service closure
- Brevity of Services- 85.5% of all interventions close by the end of six weeks
- Service Intensity- 87% of families met with their Family Counselor at least 3 times per week
  - 100% of home visits occurred in the family’s home, or a location chosen by them
- Supervision- 100% of Counselors are satisfied the Program Director is available for supervision, when needed

*Report from Families Now provided by DSS*



## Youth Contracts

All contracts were gathered by going to the relevant Department and requesting any reporting that they had for the contract. When asked, the Youth Department was unable to produce any reports, and instead indicated to attachments to the original contract agreement that were print outs of the contracting agency's program application to New York State to perform the services. As these were projected numbers for the program, they did not reflect the actual work performed by the agency. Additionally, the contracts did specify reporting and that is to be submitted to the Director of the Department. Examples of required reporting stated in contracts were quarterly reports with a final report at the end of the program, reports with documentation on forms supplied by the county, and performance measures that indicated data such as the number of participating youth unduplicated. It is unknown if county forms for reporting were given to agencies. The County holds no records for the completion of these agreements. Contracts from this Department tend to be approved after the contract service dates have ended. This is not standard practice within the county, even with other youth targeted state contracts held by other departments.

<b>Family of Woodstock</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2021-575 Gun Violence	\$ 30,000	\$ 30,000
Term	1/1/2022-6/30/2022	
<b>Boys &amp; Girls Club of Ulster County</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-351 Gang Prevention	\$ 13,000	\$ 13,000
Term	1/1/2022-12/31/2022	
<b>YMCA of Kingston &amp; Ulster County</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-417 Summer Learning-Loss Prevention	\$ 4,000	\$ 4,000
Term	6/1/2022-9/30/2022	
<b>Boys &amp; Girls Club of Ulster County</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-358 Project Learn/Career Launch	\$ 13,000	\$ 13,000
Term	1/1/222-12/31/2022	
<b>YMCA of Kingston &amp; Ulster County</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-413 Schools Out Program	\$ 10,000	\$ 10,000
Term	1/1/2022-12/31/2022	
<b>Boys &amp; Girls Club of Ulster County</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-359 Project Learn/Career Launch	\$ 7,000	\$ 7,000
Term	1/1/2022-12/31/2022	

<b>YMCA of Kington &amp; Ulster County</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-409 Summer Campership Scholarship	\$ 12,000	\$ 12,000
Term	6/1/2022-9/30/2022	
<b>Family of Woodstock</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-360 Family House Program	\$ 192,538	\$ 192,538
Term	1/1/2022-12/31/2022	
<b>Family of Woodstock</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-361 Transitional Living Program	\$ 95,023	\$ 95,023
Term	1/1/2022-12/31/2022	
<b>Family of Woodstock</b>		
<b><i>Contract # &amp; Program</i></b>	<b><i>Contracted Amount</i></b>	<b><i>Invoices Paid</i></b>
2022-363 Children Program at Washbourne	\$ 24,000	\$ 24,000
Term	1/1/2022-12/31/2022	